

Microsoft MB2-710 Exam

Volume: 50 Questions

Question No : 1

The company asks you to identify which workstations meet the support requirements of Microsoft Dynamics CRM Online 2016.

Which two systems meet the support requirement? Each correct answer presents part of the solution

- A. 176 run Windows 7 with Internet Explorer version 8.
- B. 220 run Windows 10 with Edge.
- C. 34 run Apple OS with the latest version of Safari
- D. 412 run Windows 8.1 with Mozilla Firefox version 17 as the only Browser.

Answer: A,C

Question No : 2

You are a Microsoft Dynamics CRM system administrator for a company.

The company would like to use Microsoft SharePoint Online as the document repository. All Microsoft Dynamics CRM users must have privileges to upload documents from Microsoft Dynamics CRM to SharePoint Online.

You need to integrate and configure SharePoint Online with Microsoft Dynamics CRM Online for use as the document repository.

Which two actions should you take? Each correct answer presents part of the solution.

- A. Configure the SharePoint Online integration in Microsoft Dynamics CRM.
- B. Import the SharePoint Online- solution into Microsoft Dynamics CRM and configure it.
- C. Install and configure the Microsoft Dynamics CRM List Component on a site collection in SharePoint Online.
- D. As a Microsoft Office 365 administrator, go to Service Settings. Sites and ensure users have access to the SharePoint Online site.
- E. As a Microsoft Office 365 Administrator, go to Admin, Users, and ensure users have access to the SharePoint Online site.

Answer: C,D

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Question No : 3

Your company has a Microsoft Dynamics CRM Online environment.
You need to plan a strategy for updates.
How many major updates are there per year?

- A. 1 every 2 years
- B. 1
- C. 2
- D. 4

Answer: B

Question No : 4

You are working with Microsoft Dynamics CRM for phones.
Which three types of form components can be configured to be hidden? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

- A. iFrames
- B. web resources
- C. fields
- D. sections
- E. tabs

Answer: A,B,C

Question No : 5

You work as a Microsoft Dynamic CRM Online system administrator.
You plan to enable document management.
Which online service is required?

- A. Microsoft Social Engagement
- B. Microsoft SharePoint

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- C. Microsoft Dynamics Marketing
- D. Microsoft Yammer

Answer: C

Question No : 6

Which three configurations are supported by server-side synchronize Hon? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Microsoft Dynamics CRM Online and Microsoft Exchange 2003 SP2
- B. Microsoft Dynamics CRM Online and Microsoft Exchange 2007 SP3
- C. Microsoft Dynamics CRM Online and Microsoft Exchange 2010 SP3
- D. Microsoft Dynamics CRM Online and Microsoft Exchange 2013 SP1
- E. Microsoft Dynamics CRM Online and Microsoft Exchange 2016

Answer: A,B,C

Question No : 7

You manage a Microsoft Dynamics CRM Online 2016 environment. You are tasked to give an example of the use of security groups.

What can you do with Microsoft Office 365 security groups in a Microsoft Dynamics CRM online deployment?

- A. Control access to instances.
- B. Assign custom forms to users.
- C. Add deeper role security to organizational units.
- D. Control access to individual fields.

Answer: D

Question No : 8

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A company has a Microsoft Dynamics 2013 on-premises deployment. They want to start using the Microsoft Dynamics CRM Online 2013 features.

The company needs to determine the least costly method of migrating data from on-premises to online. It is determined that the Client wants to move the account and contact information only one time while preserving the relationships between the two entities. Additionally, there are several custom fields in the contact records.

You need to migrate 5,000 account records and 14,000 contacts while maintaining the relationships between accounts and contacts.

What is the most expedient method for migrating the accounts and contacts records?

- A. Use the Software Development Kit (SDK) to code the Import of contact and account data from the Account Base directly accessed through the local Microsoft SQL Server. Use the OData Web service to form a connection with Microsoft Dynamics CRM Online. Push the gathered information into the Account Entity.
- B. From Microsoft SQL, export the contact records from the AccountBase table to a txt file. Import the Contacts file using the Data Import Wizard. Repeat the process with the Accounts file.
- C. Export the contact records and account records to Microsoft Excel, compress the Excel spreadsheet in a zip file, and use the Data Import Wizard to import the records.
- D. Export the contact records and account records to Microsoft Excel with all required fields- Save the two spreadsheets as txt files, compress them together in a zip file, and use the Data Import Wizard to import the zip file.

Answer: B

Question No : 9

You work as a Microsoft Dynamics CRM consultant for Microsoft Partner.

You need to ensure that a section on the contact entity form is hidden when the form is displayed in the Microsoft Dynamics CRM for tablet application. The section should be visible when the form is displayed in a web browser.

Which option should you use?

- A. Create a business rule.
- B. Configure the Microsoft Dynamics CRM main form using JavaScript.
- C. Configure the Microsoft Dynamics CRM mobile form using JavaScript.
- D. Create a record creation and update rule.

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Answer: B

Question No : 10

You are a Microsoft Dynamics CRM system administrator for a company.

A user reports that there are three actions she cannot perform when working offline in Microsoft Dynamics CRM for Outlook. You assure her that the app is working as expected and that the three actions are not available when working in offline mode.

Which three actions did the user report? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Quality a lead.
- B. Run a workflow.
- C. View a Microsoft Dynamics CRM report.
- D. Assign a record.
- E. Use the Add button (+) to create a related record.

Answer: B,C,D

Question No : 11

Your billing administrator is a Microsoft Dynamics CRM Online user. The user has forgotten the account password.

Which Microsoft Online Services administrative role can reset passwords for billing administrators?

- A. password administrator
- B. user management administrator
- C. global administrator
- D. service administrator

Answer: B

Question No : 12

Your company has a Microsoft Dynamics CRM 2016 Online deployment.

You reach your storage space limit and the system is telling users they cannot enter more data.