300-835

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QUESTION 1
You want to configure caller ID to display a user name instead of a dn for internal callers.

Which of the following line appearance fields should you modify in UCM?

A. Display
B. External Phone Number Mask
C. Line Text Label
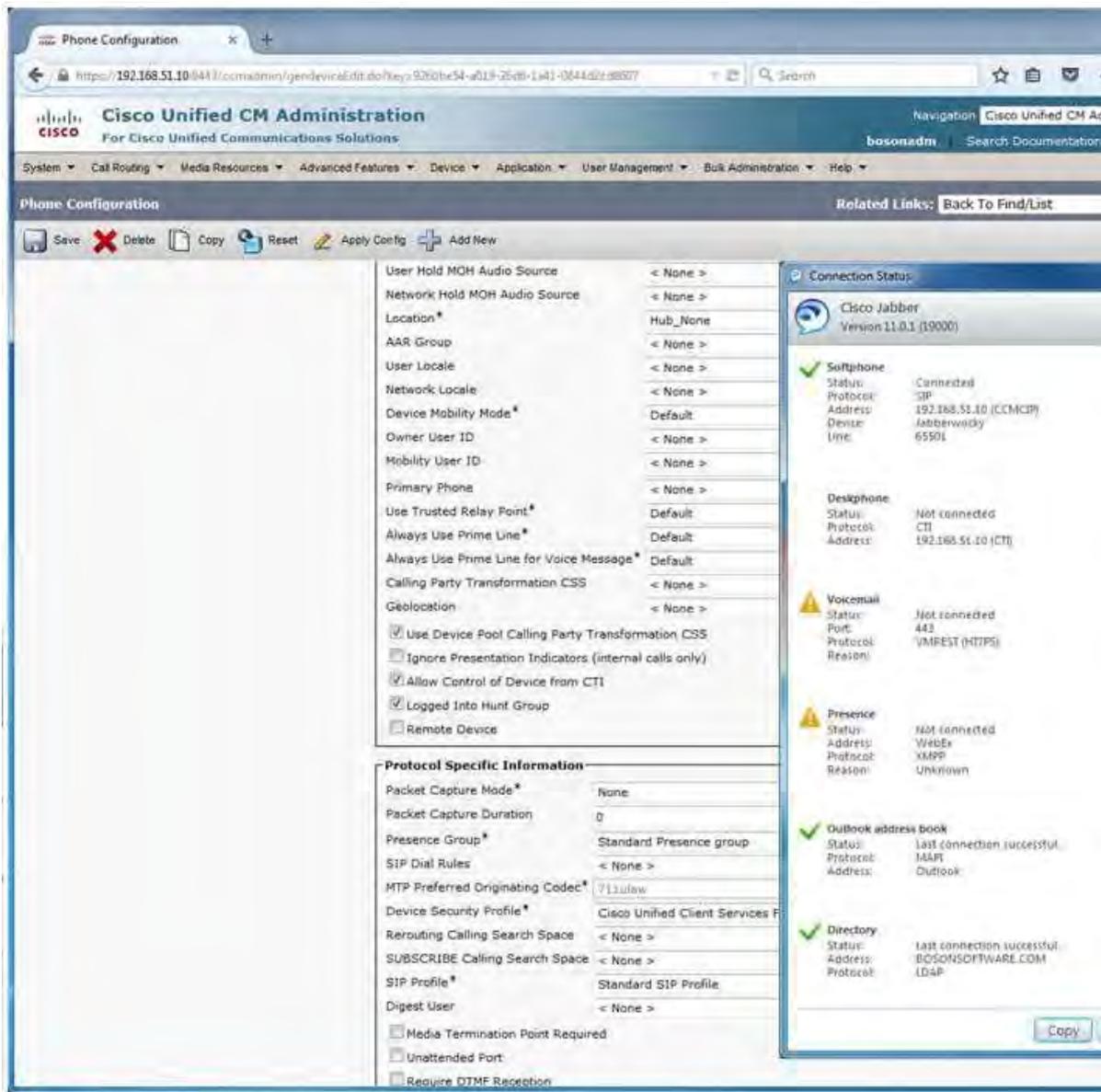D. Visual Message Waiting Indicator Policy

Correct Answer: A

QUESTION 2
Which of the following is not a service provided by UCM media resources?

A. annunciator
B. conferencing
C. media termination
D. MOH
E. transcoding
F. voice mail

Correct Answer: F

QUESTION 3

The user named Joe Cambers is not able to use Cisco Jabber's IM or Presence functionality.

Which of the following is most likely the reason?

A. The softphone has no SIP profile.
B. The softphone's profile does not allow CTI control.
C. The SIP trunk to the CUPS server is down.
D. The Cisco Unity Connection server either is down or is not installed.
E. The Cisco Jabber client is configured to require a nonexistent desk phone.

Correct Answer: C

QUESTION 4
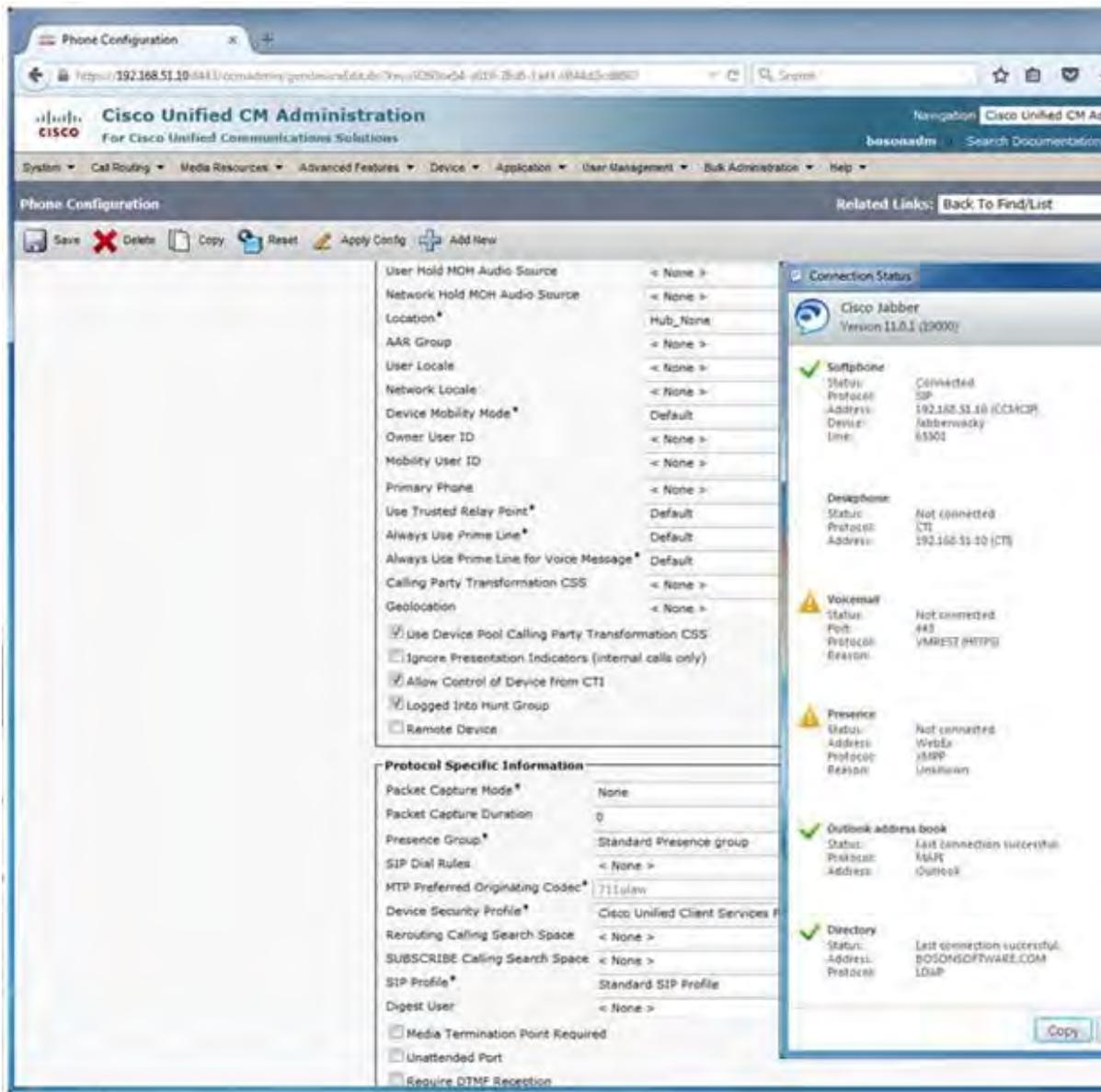You are the administrator for your company's UCM network. Examine the exhibit below, and answer the question:
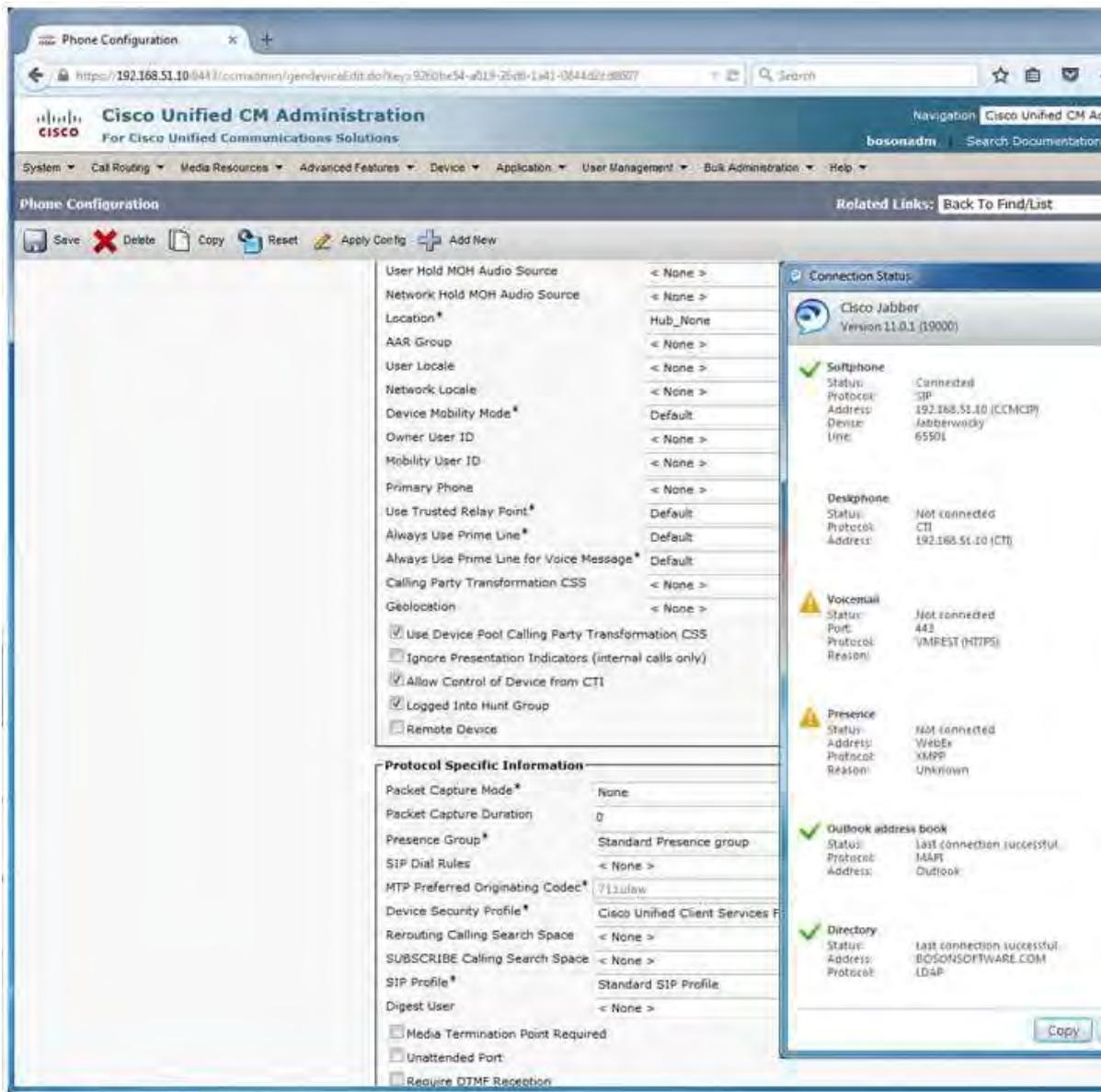
Which of the following is most likely the reason that Cisco Jabber cannot connect to the user's desk phone?

A. The Cisco Unity Connection server is not running.
B. A workstation firewall is preventing Cisco Jabber from connecting to the IP phone.
C. The UCM Allow Control of Device from CTI check box cannot be selected for the user's IP phone.
D. UCM is not running.

Correct Answer: B

QUESTION 5
You are the administrator for your company's UCM network. Examine the exhibit below, and answer the question:

Based on the Cisco Jabber client's status, which of the following is most likely true?

A. The DNS server is down.
B. The UCM server is not configured to use DNS.
C. The UCM server's host name is CCMCIP.
D. Joe Cambers' user name is Jabberwocky.

Correct Answer: B

QUESTION 6
You are the administrator for your company's UCM network. Examine the exhibit below, and answer the question:
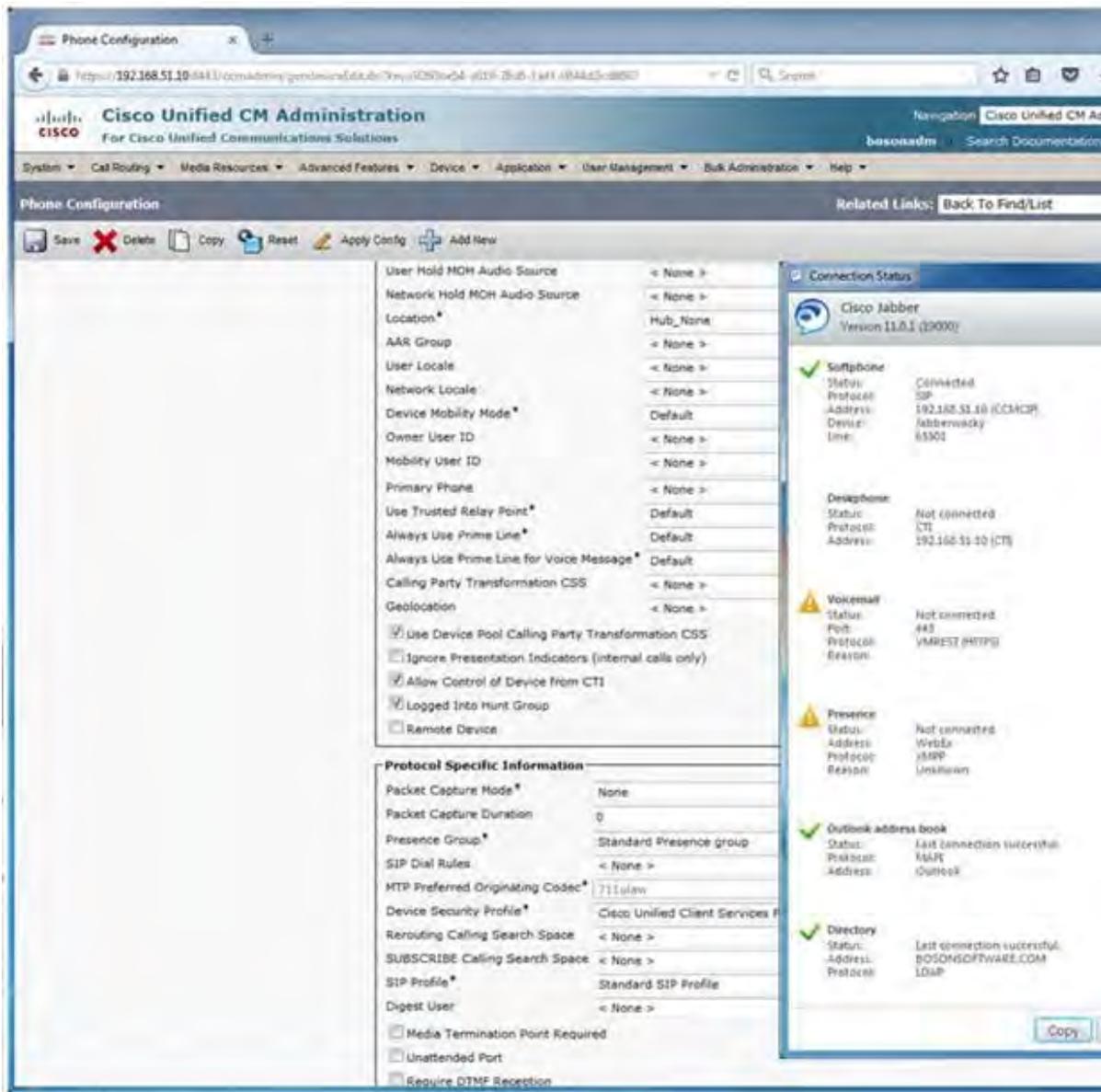
Which of the following fields should you configure to enable calls from this Cisco Jabber client to be rerouted through the PSTN if bandwidth is lacking?

A. AAR Group
B. Location
C. Rerouting Calling Search Space
D. SUBSCRIBE Calling Search Space
E. Use Trusted Relay Point

Correct Answer: A

QUESTION 7
Your company uses Cisco Unity Connection for voice messaging.

The MWI light on a user's IP phone is not turning on, even though the user has new voice mail messages.

The user's extension number is 555.

You want to dial the MWI on number for extension 555 to test the MWI light on the IP phone, but you do not know the MWI on number.

Which of the following should you do?

A. Issue the show ephone dn 555 command in CME.
B. Click Telephony Integration > Port in the Cisco Unity Connection administrative GUI.
C. Click Telephony Integration > Port Group in the Cisco Unity Connection administrative GUI.
D. Press the **#** keypad sequence on the IP phone.
E. Press settings > Device Configuration > MWI on the IP phone.

Correct Answer: C

QUESTION 8
You want to configure an alerting name that will be displayed on a caller's IP phone when the recipient's IP phone is ringing.

Which of the following fields in UCM Administration should you edit?

A. the Alerting Name field on the dn configuration page
B. the Alerting Name field on the phone configuration page
C. the Alerting Name field on the end user configuration page
D. the Alerting Name field on the server configuration page

Correct Answer: A

QUESTION 9
An administrator has configured Cisco Unity Connection Port Monitor in order to monitor connections.
Soon after, users begin reporting performance problems with Cisco Unity Connection.

Which of the following is most like the cause?

A. Port Monitor is not the correct tool for Cisco Unity Connection.
B. The administrator selected an incorrect node.
C. The Display Status field is not Idle.
D. The polling rate is too low.

Correct Answer: D

QUESTION 10
You are editing the user account named jpublic in the Cisco Unity Connection administrative GUI. Which of the following cannot be modified from the Message Settings page?

A. the maximum voice mail message length
B. the voice mail message greeting
C. voice mail message editing
D. the voice mail message language
E. the voice mail message urgency

Correct Answer: B

QUESTION 11
You want to verify that an IP phone has downloaded a configuration file from a TFTP server.

Which of the following would you most likely do on the IP phone?

A. Press settings > Network Configuration, and verify the TFTP server's IP address.
B. Press settings > Network Configuration, and verify the DHCP server's IP address.
C. Press settings > Network Configuration, and verify that DHCP is enabled.
D. Press settings > Network Configuration, and verify the VLAN ID.