Cisco 500-301 Exam

Volume: 50 Questions

Question: 1
Which option do you use to set alternate hosts in your Cisco WebEx Personal Room?

A. You can specify one or more individuals to be alternate hosts, or you can allow anyone with a host account on your site to be alternate hosts.

B. You can specify only one or more individuals to be alternate hosts.

C. You can specify anyone to be alternate hosts, whether or not they have a host account on your site.

D. You can allow anyone with a host account on your site to be alternate hosts or no one.

Answer: A

Question: 2
Which statement best describes Cisco WebEx Meeting Center?

A. It is a premium cloud-based product in the Cisco portfolio.

B. The audio connection can be deployed only with a dedicated phone using the Dial-in feature across the Public Switched Telephone Network.

C. It is an on-premises Software-as-a-Service solution.

D. It supports high-definition video at 1080p30 resolution using the H.264 codec.

Answer: B

Question: 3
Which products are needed to deploy Cisco WebEx Meeting Center?

A. on-premises endpoints

B. on-premises client server

C. No endpoints or servers are needed to deploy Cisco WebEx Meeting Center

D. on-premises server running Cisco WebEx Meeting Center VM

Answer: C

Question: 4
Which end goal does Cisco have about Interoperability?

A. for Microsoft to comply with interoperable standards

B. for everyone to stop talking about interoperability as if it is an option

C. for everyone to use SCCP

D. for everyone to comply with the Cisco standard

Answer: B

Question: 5
Which option do you select in the WebEx toolbar in Outlook to invite people to your Personal Room?

A. Select Meet Now.

B. Select Invite and Remind.

C. Select Schedule Personal Room Meeting.

D. Select Schedule WebEx Meeting.

Answer: C

Question: 6
Which type of video calling is included in an M2 Message and Meeting package for Cisco Spark?

A. video calling through S4B

B. video calling with up to 3 participants

C. video calling through WebEx

D. video calling with up to 25 participants

Answer: B

Question: 7
From which audio phones can you start a WebEx Personal Room Meeting?

A. VoIP phone, PSTN phone, and satellite phone

B. cell phone and VoIP phone

C. cell phone, VoIP phone, and PSTN phone

D. PSTN phone, cell phone, and satellite phone

Answer: A

Question: 8
Which option lists the Cisco Spark Flex Support plans that offer 24x7 Cisco Technical Assistance Center phone support with a 1-hour response time?

A. Basic, Enhanced, and Premium

B. Basic and Enhanced

C. Enhanced and Premium

D. Basic

Answer: D

Question: 9
Which statement about messaging with Cisco Spark is true?

A. APIs can be used with the free subscription to Cisco Spark to enhance messaging capabilities.

B. APIs cannot be used with Cisco Spark.

C. APIs can be used to build bots in Cisco Spark.

D. APIs are used when programming graphical user interface components, to enhance Spark Messaging.

Answer: D

Question: 10
Which devices are participants allowed to use to join WebEx Evert Center Meetings?

A. Windows and Mac computers

B. Mac computers and iPhone and iPad devices

C. Windows and Mac computers; Android, iPhone and iPad devices; and Cisco TelePresence endpoints

D. Windows and Mac computers and Android, iPhone, and iPad devices

Answer: D

Question: 11
Which support tools option is available in the Cisco WebEx Support Center?

A. Monitor all sessions and agent activity at the queue and support-representative levels.

B. Set up queues with rules-based routing, by availability or skill set.

C. Allow recording of support sessions manually or automatically.

D. Allow technicians to reboot and reconnect.

Answer: C

Question: 12
Which description of Spark bots is true?

A. SDKs that can automate routine tasks

B. machine accounts that can automate routine tasks

C. integrations for your apps to request permission to invoke the Spark APIs on behalf of other

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Spark users

D. APIs that can automate routine tasks

Answer: D

Question: 13
Which advantage to using Cisco WebEx Training Center is true?

A. A built-in optional ecommerce allows you to charge for training.

B. You can more easily offer support to users within your organization.

C. You can host town hall events more easily.

D. You can record sessions to live playback later.

Answer: A

Question: 14
Which manager tools Option is available in the Cisco WebEx Support Center?

A. Set up queues with rules-based routing, by availability or skill set.

B. Provide notification when a customer is in your queue.

C. Send out a post-survey and notes.

D. Allow technicians to reboot and reconnect

Answer: C

Question: 15
Which path do you take to configure alternate hosts from your Cisco WebEx Personal Room settings?

A. Preferences > My Personal Room > Alternate Host

B. My WebEx > My Personal Room > Alternate Host