

Question #:1

When does Communication Manager insert the shortcut flag during call processing?

- A. during the origination phase (imsorig) of call processing
- B. during the termination phase (imsterm) of call processing
- C. during the initialization phase (imsinit) of call processing
- D. during the dialing analysis phase (imsdialana) of call processing

Answer: C

Question #:2

A customer explains that calls are failing to route from Avaya Aura® Session Manager (SM) A (managed by Avaya Aura® System Manager (SMGR)A) to an Avaya Aura® Session Manager (SM) B (managed by Avaya Aura® System Manager (SMGR) B)

When you check the configuration in Avaya Aura® Session Manager (SM) A, witch statement describes what should you look for?

- A. SM B is defined as a SIP Entity of type “other” +Entity Link, Dial Pattern and Routing Policy.
- B. SM B is defined as a SIP Entity of type “Session Manager” +Entity Link, Dial Pattern and Routing Policy.
- C. SM B is defined as a SIP Entity of type “Session Manager” +Entity Link.
- D. SM B is defined as a SIP Entity of type “other” +Entity Link.

Answer: B

Question #:3

What are the two types of certificates the Avaya server uses?

- A. Root or a Certificate Authority (CA) certificate and Server Identity certificates
- B. Root or a Certificate Authority (CA) and SIP default certificates
- C. Site Root certificates and Security certificates
- D. Backup server and default certificates

Answer: A

Question #:4

After an Avaya Aura® Communication Manager (CM) upgrade, a customer called Avaya support because their SIP telephones were unable to login. Support was able to confirm that the telephones had not been upgraded.

Which pre-implementation step was omitted?

- A. Provide accurate licensing specification.
- B. Verify version installed is compatible with existing versions.
- C. Test all third-party equipment and software.
- D. Access support.avaya.com to verify customer systems compatibility.

Answer: B

Question #:5

Which two statements regarding Full and Half call model processing are true? (Choose two.)

- A. Avaya Aura® Session Manager (SM) always performs Half call model processing.
- B. Avaya Aura® Communication Manager (CM) configured as a Feature Server performs Full call model processing.
- C. Avaya Aura® Communication Manager (CM) configured as an Evolution Server performs Full call model processing.
- D. Avaya Aura® Session Manager (SM) always performs Full call model processing.

Answer: A B

Question #:6

Which Linux command allows you to view the installed certificates on Avaya Aura® Communication Manager (CM)?

- A. tlscertmanage
- B. show certs

- C. displaycertificates
- D. start certmanager -f

Answer: A

Question #:7

A customer reports that several Remote Worker new hires were trying to call co-workers in the office, but noticed their feature buttons were not working. After running a SIP trace, the administrator did not see any PPM Responses coming from Avaya Aura® Communication Manager (CM).

After looking at how the call flow is supposed to go, the administrator looked at the SIP communication profile and saw that CM had not been administered as a sequenced application.

If CM had been added to the endpoint's SIP Communication Profile as a Sequenced Application, which step was missing in the call flow?

- A. PPM is downloaded to the Remote Worker telephone from Avaya Aura® Session Manager (SM) via Avaya Session Border Controller for Enterprise (SBCE).
- B. PPM is downloaded to Avaya Aura® Session Manager (SM) from CM.
- C. PPM is downloaded to the Remote Worker telephone from Avaya Aura® System Manager (SMGR).
- D. PPM is downloaded to the Remote Worker telephone from CM.

Answer: A

Question #:8

Which critical Avaya Aura® Communication Manager (CM) information can be obtained from the ECS log located in the /var/log/ecs directory? (Choose two.)

- A. Licensing status
- B. Denial events
- C. Alarms and errors
- D. A log of system restarts
- E. Capacity and certificate status

Answer: C D

Question #:9

How can an inactive SM100 be reset?

- A. Click the repair button on the Replication page with the affected Avaya Aura® Session Manager (SM) selected.
- B. Click the 'Reset' button on the Security Module Status page in Avaya Aura® System Manager (SMGR).
- C. Run the resetSM100 command from RHEL Command Line Interface of Avaya Aura® Session Manager (SM)
- D. Restart Services on the Avaya Session Border Controller for Enterprise (SBCE).

Answer: C

Question #:10

Which three statements are true regarding Avaya Aura® 7.x? (choose three.)

- A. Avaya Aura® Communication Manager (CM) performs Collaboration Services.
- B. The database in Avaya Aura® Media Server (AAMS) is periodically synchronized with System Manager (SMGR)
- C. Avaya Aura® Session Manager (SM) performs SIP Session Management and Bandwidth Management.
- D. System Manager (SMRG) frequently sends heartbeats to SIP Entities.
- E. Presence Services in Avaya Aura® 7 is hosted as an Avaya Breeze® snap-in.

Answer: C D E

Question #:11

Avaya currently provides Avaya Diagnostic Methodology for partners to raise trouble tickets and receive assistance.

Which three documents does Avaya expect customers/partners to have filled out before contacting support? (Choose three.)

- A. Problem Clarification
- B. Cause
- C. Knowledge Management