

Avaya 7303 Exam

Volume: 68 Questions

Question No: 1

A technician is installing a 600r, and notices that the server boots to the Windows screen then starts booting again. It is stuck in a boot. What is the first step that should be taken?

- A. Re-image the server.
- B. Open a case requesting a replacement server.
- C. Replace the hard drive.
- D. Verify the SCSI terminator or tape drive is properly connected to the server.

Answer: B

Question No: 2

A technician has completed the configuration and programming for an implementation of a new Avaya CallPilot system. When the Avaya CallPilot is rebooted, over which local Area Network (LAN) connection does the Communication Server 1000 communicate with the Avaya CallPilot voicemail system?

- A. DSO
- B. CLAN
- C. ELAN
- D. SLAN
- E. TLAN

Answer: C

Question No: 3

A company is planning to install a new Avaya CallPilot RIs. 5.0 system. They need a high availability system that will allow a standby server to take over in case the primary server fails. Which hardware platform should be delivered on-site?

- A. 703t

Avaya 7303 Exam

- B. 600r
- C. 1006r
- D. 1002rp
- E. 2250

Answer: C

Question No: 4

A technician is installing an Avaya CallPilot with the NTRH40CA MBP96 CAT5 board and two NTRB18DA Mgate cards. When cabling the NTRB18DA Mgate cards in a Communication Server 1000S Media Gateway, which statement describes the cabling configuration that is the most valid?

- A. Attach the customer supplied RJ-45cables to the face of the Mgate cards and then to the MBP96 card.
- B. Attach the customer supplied RJ-45 cables to the backplane of the Media Gateway or Media Gateway expansion cabinet and then to the MBP96 card.
- C. AttachNTDU0609 cables to the face of the Mgate cards and route them outside the Media Gateway. Then couple the customer supplied RJ-45 cables from the NTDU0609 to the MPB96 cards.
- D. Attach the NTDU0609 cables to the face of the Mgate cards and take them outside the Media ay lo a customer supplied Ethernet hub. Attach RJ-45 cable from the hub to the MPB96cards.

Answer: C

Question No: 5

Which two additional software packages are installed during the Avaya CallPilot Reporter installation?

- A. Adobe Acrobat
- B. Crystal Repots
- C. Application Builder
- D. a Sybase database

Answer: B,D

Avaya 7303 Exam

Question No: 6

When installing Avaya CallPilot Reporter, what is a valid installation option?

- A. Client PC
- B. Avaya CallPilot server
- C. Administrator PC
- D. Customer provided Web server

Answer: D

Question No: 7

A technician is installing an Avaya CallPilot system on a customer site. After running the Setup Wizard and the Configuration Wizard the technician has verified the server operating system settings are correct for the site and has rebooted the server to place the system into operation.

After the reboot is complete and the technician has logged back on to the server, which process verifies that the Avaya CallPilot server is able to receive incoming calls?

- A. Print the ControlDNs.
- B. Print the Virtual Agents.
- C. Ping the ELAN connection.
- D. Dial the VoiceMessagingDN as defined in the Configuration Wizard.

Answer: D

Question No: 8

Working as a team, the Project Manager has just finished programming the agents in the PBX, while technician configured them in Avaya CallPilot. When Avaya CallPilot boots into service, all channels come up except for one. Prior to the replacement of hardware, it is decided to look into the Event log. Which event below gives a possible clue us to what the problem is?

- A. Dialogic Event Management system initialization failed.
- B. IMA received a disk full event.
- C. Event from Blue Call Router: All Port Busy Indication.

Avaya 7303 Exam

D. TN/DN mismatch.

Answer: D

Question No: 9

The Avaya CallPilot 600r server has one MPM96 card. The PBX it is connecting to will require MGate cards. How many MGate cards are needed to support 80 voice channels?

A. 1

B. 2

C. 3

D. 4

Answer: C

Question No: 10

A technician is preparing for an Avaya CallPilot installation and is reviewing site survey information. The customer wants to implement the desktop messaging feature, but on the survey there is no mention of desktop messaging seats.

Where is it confirmed that desktop messaging seats were ordered?

A. on the shipped packing list

B. on the keycode certificate

C. in the Avaya CallPilot system after implementation

D. in the configuration wizard during implementation

Answer: B

Question No: 11

A company is running Communication Server 1000E RIs. 6.0 software with a 1005r Avaya CallPilot server installed at their headquarters in London. The Avaya CallPilot installation has been completed and the CS1000E has been correctly configured.

What will happen to a call if it is placed to CDN 3300?

Avaya 7303 Exam

```
TYPE  CDN
CUST  0
CDN   3300
FRRT
SRRT
FROA  NO
UUI   NO
MUR T
CDSQ  NO
DFDN  3501
NAME  NO
CMB   NO
CEIL  2047
OVFL  NO
TDNS  NO
RPRT  YES
AACQ  YES
ASID  17
SFNB  16 17 18 19 21 22 23
USFB
CALB  0 1 2 3 4 5 6 7 8 9 10 11 12
CNTL  YES
VSD
HSID
CWTH  1
BYTH  0
OVTH  2047
STIO
TSFT  20
```

- A. The call will be routed to Avaya CallPilot for treatment.
- B. The call will follow the default DN as configured on the CDN.
- C. The caller will receive busy or overflow
- D. The caller will be redirected to the attendant/switchboard.

Answer: A

Question No: 12

A technician is installing a new Avaya CallPilot Server, and has programmed the new ACD Queue and virtual agents for the DS0 connectivity. In the Configuration Wizard, in which three fields is the information