

Avaya 78200X Exam

Volume: 95 Questions

Question: 1

To create and make changes to all aspects of the system, which mode in Manager do you select?

- A. Installation Mode
- B. Simplified View
- C. Basic Edition
- D. Configuration Mode

Answer: D

Question: 2

Which three statements about IP Office Server Edition (non-Select) are true? (Choose three.)

- A. IP Office Server Edition must have the least one expansion system to support SIP trunks.
- B. IP Office Server Edition Non-Select can be expanded to support 2000 users.
- C. IP Office Server Edition can be upgraded to the Select version.
- D. IP Office Server Edition requires a primary and secondary server.
- E. IP Office Server Edition is a software-based solution.

Answer: A,B,C

Question: 3

Where can additional IP Office Service User logins be setup?

- A. the IP Office Manager Security Settings
- B. the IP Office Manager Network Configuration
- C. the IP Office Softphone Application
- D. the IP Office System Monitor Application

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Answer: A

Question: 4

Which IP Office 500 V2 base card supports both Analogue and Digital telephony?

- A. the Combination card
- B. the VCM Card
- C. the TCM8 Card
- D. the Base Carrier Card

Answer: A

Question: 5

Once the IP Office Server Edition is installed, which application must be used to install the required licenses for the system?

- A. Web Manager Admin Application
- B. Web Manager Application
- C. Manager Application
- D. System Status Application

Answer: C

Question: 6

Calls into the IP500 are not ringing to the expected user.
Which statement describes how the call routing is validated?

- A. Use Customer Call Status (CCS) to see what user the call is ringing to.
- B. Use the System Status Application (SSA) to see what user the call is ringing to.
- C. Capture a System Monitor trace and escalate to Avaya for an answer.
- D. Wait until the system is idle and place test calls so you can hear which telephone is ringing.

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Answer: A

Question: 7

In the IP Office Manager program, which statement describes a condition that will enable the display of the Voicemail Recording tab?

- A. The IP Office system is a Server Edition.
- B. Voicemail Pro/Lite is selected in the IP Office.
- C. An Essential Edition is included in the IP Office.
- D. Voicemail Pro is running on a Linux machine.

Answer: B

Question: 8

If no Music-on-Hold source is selected, what will a caller hear when a user places them on hold?

- A. a double bleep tone
- B. silence
- C. ringing
- D. an automated voice saying "Please Hold"

Answer: D

Question: 9

To allow a user access to the SSA tool for system monitoring and troubleshooting, which rights group in the security setting must the user have enabled?

- A. Admin System
- B. Maint Admin
- C. Installation group
- D. Administration group

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Answer: D

Question: 10

Which three licenses are part of Centralized Licensing? (Choose three.)

- A. SoftConsole
- B. Power User
- C. 3rd Party Endpoints
- D. Additional PRI Channels
- E. SIP Trunk Channels

Answer: B,C,E

Question: 11

If ISDN/PRI calls are getting dropped, which tool should be used to troubleshoot the issue?

- A. SSA Snapshot
- B. Debug View with default filters
- C. Debug Manager on DTE port
- D. System Monitor with ISDN L3 filter options enabled.

Answer: D

Question: 12

Which application must be installed on a separate server or hard drive partition when installing IP Office Server Edition?

- A. Web Services
- B. Voicemail Pro
- C. Avaya Contact Recorder

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D. one-X® Portal

E. Call Detail Records

Answer: C

Question: 13

A remote worker with Avaya Windows Communicator visits their office headquarters where the IP Office and one-X® Portal are located.

Which two technologies enable the worker to re-register locally? (Choose two.)

A. Border controller

B. Wi-Fi access

C. Split DNS

D. Port forwarding

E. XMPP

Answer: B,C

Question: 14

A customer wants users to duplicate all of their Outlook contacts into the one-X Portal personal directory.

How would you recommend the users do this?

A. Inform the customer this is not recommended.

B. Import the Outlook contacts using a .csv format.

C. Add each Outlook contact individually into the personal directory.

D. Copy and paste all contacts from Outlook in their personal directory.

Answer: B

Question: 15

A customer wants all employees to be able to communicate seamlessly with each other and