IBM C2070-982 Exam

Volume A~B: 116 Questions

Volume A

Question No : 1
When conducting a single server installation using the IBM Case Manager Platform Installation Tool, which one of the following directory service products is supported?

A. Novell eDirectory

B. Oracle Internet Directory

C. Microsoft Active Directory

D. IBM Tivoli Directory Server

Answer: D

Question No : 2
How would you hide the create and manage spaces and catalog entries from the user interface on a Mashup Server in a production environment?

A. In the Mashup Center Space Manager, select Hide Create and Manage spaces from the Actions function

B. In Case Manager Administration Client, configure and run the Export Pages task with Read Only option selected

C. In Case Manager Administration Client, configure and run the Deploy Case Manager Client task with Modify Pages setting unchecked

D. In the WebSphere administration console, from the Resource environment providers > Mashup ConfigServices > Custom properties set com.ibm.mashups.lockeddown to True

Answer: D

Question No : 3
For Case Manager cases and most of it's related objects, what is the best practice to configure permissions?

A. Default Instance permissions of the case folder class, rather than through inheritance from the case folder

B. Inheritance from the case folder, rather than through the default Instance permissions of the case folder class

C. Default Instance permissions of the case type class, rather than through inheritance from the case type folder

D. Inheritance from the case type folder, rather than through the default Instance permissions of the case type class

Answer: D

Question No : 4
When your solution is ready to be distributed, to which folder do you move your Solutions subfolder to in the design object store?

A. Solutions

B. Templates

C. Deployment

D. Environments

Answer: B

Question No : 5
When conducting a single server installation using the IBM Case Manager Platform Installation Tool, which one of the following databases is supported?

A. Oracle

B. MySQL

C. IBM DB2

D. Microsoft SQLServer

Answer: C

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Question No : 6
IBMCase Manager 5.0is supported on the following directory servers? (Choose two)

A. Novell eDirectory

B. Oracle Directory Server

C. IBM Tivoli Directory Server

D. MS Active Directory Server

E. SUN Java Directory Server

Answer: C,D

Question No : 7
A Case can be in which of the following states?

A. New, Initializing, Working, Complete, Failed

B. New, Waiting, In Progress, Complete, Failed

C. New, Initializing, Working, Complete, Failed, Archived

D. New, Waiting, In Progress, Complete, Failed, Archived

Answer: A

Question No : 8
By default, IBM Case Manager automatically assigns a unique case ID to a case type by using the case type unique identifier plus a 12-character number sequence. Can that case type unique identifier be changed after deployment, and if so, how?

A. The default case type unique identifier cannot be changed after deployment

B. The default case type unique identifier can be changed after deployment by changing the CmAcmCaseIdentifier in the case type folder

C. The default case type unique identifier can be changed after deployment by changing the value of the case identifier prefix in the case type folder

D. The default case type unique identifier can be changed after deployment by changing the value of the case identifier mask in the case type folder

Answer: C

Question No : 9
A case is an instance of a case type. Users can create cases by performing which two of the following? (Choose two.)

A. By setting a pre-condition

B. Creating a task defined for a case type

C. Creating a folder of subclass CmAcmDeployedCaseType.

D. Creating a document of the initiating document type for a case

E. Manually creating a folder anywhere in the Content Engine target object store

Answer: C,D

Question No : 10
How can P8 eForms be used to extend Case Manager Capabilities? (Choose two)

A. To support the use of P8 forms for electronic signatures

B. To provide a way to interact with external systems via form fields

C. To provide a customized launch step processor for all optional case tasks

D. To provide a consistent way for all case workers to access case properties

E. To provide a customized user interface to case properties for specific task steps

Answer: B,E

Question No : 11
What are the available queue access rights?

A. Read and Write

B. Query and Write

C. Read and Process

D. Query and Process

Answer: D

Question No : 12
At a company, the more advanced workflow users are requesting the ability to monitor theprogress of certain workflows that they recently launched. They would like to see which stepshave been completed, when they were completed and which steps are currently active.
How can this capability be provided?

A. Provide those users with access rights to the Process Tracker application so they can monitor theirworkflows

B. Provide those users with access to the Process Administrator tool so they can search the Roster andopen the work item to check the status

C. Use Process Designer to edit the workflow map. Open the Workflow Properties and under WorkflowGroups tab, assign those users to the F_Trackers workflow group, then save the workflow map.

D. Using Process Administrator, use Edit search mode to search for the work items or workflows thatmeet the criteria then while selecting one or morerows in the result pane, click on Tasks menu, selectTrackers and add those users.

Answer: D

Question No : 13
Which tool is used to define the application server properties, define the Content Engine server properties, define LDAP provider accounts and properties, and to deploy the Case Manager API and Case Manager Builder to the application server?

A. Case Manager Client

B. FileNet Enterprise Manager

C. FileNet Deployment Manager

D. IBM Case Manager Administration Client