

Practice Exam Questions

servicenow



Certified Implementation Specialist - Application Portfolio Management



EXAMKILLER

Help Pass Your Exam At First Try

Total Question: 30 QAs

Question No: 1

The Retail Exchange Company has all of their applications in a single system of record and ownership has been established. Which level of the maturity model are they in right now?

- A. Level 1: Applications Under Management
- B. Level 2: Basic Rationalization
- C. Level 3: Advanced Rationalization
- D. Level 4: Continuously Optimized Portfolio

Answer: A

Question No: 2

What does the Load Application Indicators and Compute Application Scores job do?

- A. Generates scores for all indicators and business applications across selected profiles
- B. Generates scores for selected indicators and selected applications across all profiles
- C. Generates scores for all indicators and business applications across all profiles
- D. Generates scores for all indicators and selected applications across all profiles

Answer: C

Question No: 3

APM combines with several ServiceNow technologies to provide a comprehensive view of your customer's application portfolio. Why would a customer want to utilize information from ServiceNow ServiceMapping? (Choose two.)

- A. Identify your customer's applications' underlying technologies.
- B. Identify your customer's application services.
- C. Produce a horizontal picture of a customer's business applications.
- D. Create an application inventory.

Answer: A,B

Question No: 4

What are the 4 sections of the APM portal home page that is aligned to The Open Group Architecture Framework (TOGAF)? (Choose four.)

- A. Information Portfolio
- B. Service Portfolio
- C. Catalog Portfolio
- D. Application Portfolio
- E. Business Portfolio
- F. Technology Portfolio

Answer: A,D,E,F

Question No: 5

APM interfaces with Software Asset Management to pull this application data: (Choose three.)

- A. Product Classification

- B. Software Model Data
- C. Hardware Asset Lifecycle
- D. Lifecycle Data
- E. Vendor Procurement

Answer: A,C,D

Question No: 6

Which attributes can be used to categorize business applications? (Choose four.)

- A. Application Score
- B. Application Name
- C. Application Family
- D. Portfolio
- E. Category
- F. Business Unit

Answer: B,C,D,E

Question No: 7

The capability map provides a hierarchical view of the business capabilities in an organization.
How many levels does the capability hierarchy support in its series?

- A. 7
- B. 8
- C. 10
- D. 6

Answer: D

Question No: 8

Why would enterprise architects be interested in APM outcomes? (Choose two.)

- A. Understand incident counts by application
- B. Understand what software licenses need to be reclaimed
- C. Understand the landscape of technology standards and lifecycle plans
- D. View business capabilities supported by applications

Answer: C,D

Question No: 9

What relationship type is used to describe a relationship between a business capability and a business application?

- A. Used: Used by
- B. Depends on: Used by
- C. Provides: Provided by
- D. Runs on: Runs

Answer: C

Question No: 10

When a business application request is approved, a record is created in the business application table. What

is the state of the business application at this point?

- A. Implementing
- B. Retired
- C. In Production
- D. Pilot

Answer: A

Question No: 11

Which of the following fields represents the granular licensable version of the software and is used to calculate the technology risk?

- A. Lifecycle Model
- B. Ignore Technical Risk
- C. Lifecycle Release
- D. Lifecycle Full Version

Answer: D

Question No: 12

What is the guiding framework that a project team should use when designing the APM architecture?

- A. Information Technology Infrastructure Library (ITIL)
- B. Project Management Professional (PMP)
- C. Common Services Data Model (CSDM)
- D. Design Implementation Outcomes (DIO)

Answer: C

Question No: 13

What key components of ServiceNow does APM leverage? (Choose three.)

- A. Discovery
- B. Service Mapping
- C. Service Catalog
- D. Application Services
- E. HR

Answer: A,C,D

Question No: 14

Stephen discovers that his customer is looking to achieve Basic Rationalization including application scoring. What APM maturity level does this align to?

- A. Level 2
- B. Level 1
- C. Level 3
- D. Level 4

Answer: B

Question No: 15

When you approve a retire a Business Application request, which system property determines whether a