Practice Exam Questions

servicenow

CIS-PPM

Certified Implementation Specialist

- Project Portfolio Management



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Exam CIS-PPM

Certified Implementation Specialist - Project Portfolio Management (PPM)

Version: 3.0

[Total Questions: 60]

Question No: 1

The information displayed on Project Workspace is setup in which table?

- A. vtb_card
- B. pm_project
- C. pm_home_page_card
- **D.** vtb_card_history

Answer: C

Question No: 2

Which of these tools allow you pinpoint over-allocated resources by viewing their negative availability values? (Choose two.)

- A. Project Workbench
- B. Resource Plan Logs
- C. Resource Allocation Workbench
- D. Resource Reports

Answer: C,D

Question No: 3

When a time card is approved, the actual time is stored in which two tables? (Choose two.)

- A. Project Time table
- B. Resource Allocation Daily table
- C. Resource Event table
- **D.** Resource Aggregate tables (Daily, Weekly, and Monthly)

Answer: B,D

Question No: 4

The hourly rate is derived from the resource rate on the resource plan, if this option is

selected.

- A. Rate override
- B. Labor rate card
- C. Rate model
- D. Planned cost

Answer: C

Question No:5

At a minimum, which role is required to view the summary of a project in the Details tab of Project Workspace?

- A. it_project_manager
- B. itil
- C. it_project_user
- **D.** it_portfolio_manager

Answer: C

Question No: 6

Where can a user export project data in either a MPP, XML or CSV format?

- A. Demand Form
- B. Related lists
- C. Project Workbench
- D. Planning Console

Answer: D

Question No:7

Which of the following states appear in the process flow indicator at the top of the Demand form by default? (Choose three.)

- A. Draft
- B. Approved
- C. Updated
- D. Screening
- E. Deferred

Answer: A,B,D

Question No:8

A project expense line is a cost associated with a specific source. Examples of specific sources could include: (Choose three.)

- A. User.
- B. Configuration Item (CI).
- C. Project.
- **D.** Demand.
- E. Fixed Asset.

Answer: A,B,E

Question No:9

Which role can configure the parameters of the demand workbench that is provided with the base system?

- A. All roles.
- B. it_project_manager
- **C.** it_pps_admin.
- **D.** business_stakeholder.

Answer: C

Question No: 10

What system role is needed to manage programs?

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- A. it_project_manager
- B. it_portfolio_manager_admin
- C. it_program_manager
- **D.** it_program_manager_admin

Answer: C

Question No: 11

An it_project_manager can request resources by which of the following: (Choose two.)

- A. Hours.
- B. Person Days.
- C. Month.
- D. Day.

Answer: A,B

Question No: 12

Where are CAPEX and OPEX targets set for each fiscal year?

- A. Demand Workbench
- B. Cost Plans
- C. Portfolio Target
- D. Program Workbench

Answer: C

Question No: 13

If Scenario Planning for PPM is installed, a portfolio manager can access the Portfolio Planning Workbench by navigating to which of the following? (Choose two.)

- A. Project module
- B. Program Workbench
- C. Portfolio Planning related link

D. Portfolio Planning Workbench module

Answer: C,D

Question No: 14

How is a resource group's capacity derived for resource planning?

- **A.** Aggregate capacity of all its members.
- **B.** Stored in Resource_Aggregate_Daily table.
- C. Stored with Group Record.
- **D.** Stored in Resource_Allocation_Daily table.

Answer: A

Question No: 15

When entering time worked into a time sheet, which feature is recommended to group different types of work (e.g., standard hours and overtime)?

- A. Rate type
- B. Bill rate
- C. Category
- D. Rate model

Answer: A

Question No: 16

Which capability allows users to view variances in a project's schedule?

- A. Move project
- **B.** Project Status Report
- C. Compare scheduled baselines
- D. Machine-learning algorithms

Answer: C

Question No: 17

The PPM Standard plugin enables an it_project_manager to perform the following activities: (Choose three.)

- **A.** Determine overall project cost requirements
- B. Configure cost type definition
- C. Define target for the portfolio
- **D.** Establish resource requirements and track costs.
- **E.** Track actual amount spent compared to an approved budget.

Answer: A,D,E

Question No: 18

If a user creates a new demand from the demand workbench, what state will the system save the record in?

- A. approved
- B. open
- C. draft
- **D.** qualified

Answer: D

Question No: 19

Which roles can modify agile properties? (Choose two.)

- **A.** it_pps_admin.
- **B.** product_owner.
- C. admin.
- **D.** scrum_master.

Answer: A,C