

# Practice Exam Questions

servicenow



## Certified Implementation Specialist - Risk and Compliance



**EXAMKILLER**

Help Pass Your Exam At First Try

# **ServiceNow**

## **Exam CIS-RCI**

**Certified Implementation Specialist - Risk and Compliance**

**Version: 4.0**

**[ Total Questions: 121 ]**

**Question No : 1**

Which of the following are triggers for automatic creation of an issue? (Choose two.)

- A. Attestation result is Not Implemented
- B. Indicator result is Failed or Not Passed
- C. Policy Exception Not approved
- D. Control tests have been assigned but not tested

**Answer: A,D**

**Question No : 2**

The Tablename.config:

- A. Displays the configuration list view of the table in the browser tab
- B. Displays the table in list view within the Content Frame
- C. Displays the table in list view within a separate browser tab
- D. Displays the configuration list view of the table in the Content Frame

**Answer: A**

Reference: <https://docs.servicenow.com/bundle/orlando-platform-user-interface/page/administer/navigationand->

[ui/task/t\\_NavigateDirectlyToATable.html](#)

**Question No : 3**

Which of the following relationship sets are considered a many-to-many relationship? (Choose three.)

- A. Entity Type and Entity Class
- B. Indicator Template and Entity Type
- C. Control and Risk
- D. Control Objective and Entity Type
- E. Entity Type and Entity

**Answer: A,B,E**

**Question No : 4**

The SOX content pack includes a series of policies, control, risks. How are all of these components linked together?

- A. Mapping File
- B. Manually
- C. Automatically
- D. Batch import

**Answer: C**

**Question No : 5**

What are some of the features of scoped applications for GRC? (Choose three.)

- A. Requires an entitlement for all environments
- B. All components have a namespace prefix for identification
- C. Provides access to all global data
- D. Ability to view all components from the sys\_metadata table
- E. Ability to restrict access to available data

**Answer: A,D,E**

**Question No : 6**

What is the minimum role required to create a risk assessment methodology (RAM)?

- A. sn\_compliance.admin
- B. sn\_risk.user
- C. sn\_risk.manager
- D. sn\_risk.admin

**Answer: C**

**Question No : 7**

What types of tasks are specific to the Audit module? (Choose four.)

- A. Control Attestation
- B. Interview
- C. Walkthrough
- D. Control Test
- E. Activity
- F. Remediation

**Answer: B,C,E,F**

**Question No : 8**

All of the following are PARENT tables which exist within the GRC Entities application scope EXCEPT.

- A. Item
- B. Document
- C. Content
- D. Indicator

**Answer: B**

**Question No : 9**

What baseline criteria determine when notifications are triggered in relation to audit tasks? (Choose two.)

- A. Expiration
- B. At 50% completion
- C. Reassignment
- D. Due date change

**Answer: A,C**

**Question No : 10**

Unified Compliance Framework (UCF) uses a slightly different nomenclature structure than ServiceNow. Common controls from UCF import into which table in ServiceNow?

- A. Control Objective [sn\_compliance\_policy\_statement]
- B. Authority Document [sn\_compliance\_authority\_document]
- C. Control [sn\_compliance\_control]
- D. Citation [sn\_compliance\_citation]

**Answer: B**

#### Question No : 11

Which tables extend the Content (sn\_grc\_content) table? (Choose two.)

- A. sn\_compliance\_citation
- B. sn\_grc\_issue
- C. sn\_compliance\_policy\_statement
- D. sn\_risk\_risk

**Answer: A,C**

Reference: [https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grc-policyand-](https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grc-policyand-compliance/reference/r_InstallWPolAndCompl.html)

[compliance/reference/r\\_InstallWPolAndCompl.html](https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grc-policyand-compliance/reference/r_InstallWPolAndCompl.html)

#### Question No : 12

Which table stores the links from the Entity Type to Risk Statement?

- A. [sn\_risk\_m2m\_statement\_profile\_type]
- B. [sn\_risk\_m2m\_framework\_profile\_type]
- C. [sn\_risk\_m2m\_risk\_definition\_profile\_type]
- D. [sn\_risk\_m2m\_policy\_profile\_type]

**Answer: A,C**

#### Question No : 13

Which of the following extends from items?

- A. Citation
- B. Controls

- C. Issue
- D. Policy

**Answer: D**

**Question No : 14**

What are some of the drivers for customers to get the GRC suite of applications? (Choose four.)

- A. They would like efficiency
- B. They would like integrated reporting
- C. They would like transparency
- D. They would like automated customer service
- E. They would like custom websites
- F. They would like workflow driven processes

**Answer: A,E**

**Question No : 15**

Which of the following are the classic risk score types that ServiceNow tracks? (Choose three.)

- A. Residual
- B. Inherent
- C. Calculated
- D. Operational
- E. Digital

**Answer: A,C,D**

**Question No : 16**

As a customer reaches greater GRC maturity, what can we expect to see occurring across their organization? (Choose three.)

- A. Single Risk and Control frameworks across enterprise available to all stakeholders

- B. Reliance on spreadsheet management for risk reporting
- C. Continuous real-time monitoring of control performance
- D. Cross-functional process automation
- E. Reactive strategies for GRC activities

**Answer: A,C,E**

**Question No : 17**

What new related list was added to the risk statement and entity records after migrating to advanced risk assessment?

- A. Aggregated risk related list
- B. Risk assessments related list
- C. Risk tolerance related list
- D. Assessment instances related list

**Answer: A**

**Question No : 18**

To allow other applications to request a policy exception, you must complete the integration registry form. In addition to providing the name of the registry entry, what additional information is needed to complete the form?

- A. You must indicate the audience for requesting policy exceptions
- B. You must indicate the intended Service Portal
- C. You must indicate the policy exception target table
- D. You must indicate the allowed policy acknowledgement campaigns

**Answer: B**

**Question No : 19**

GRC Options in Interactive Filters are only available through which feature?

- A. GRC Filtering
- B. Metrics Reporting
- C. Performance Analytics



**D. Trending Analytics**

**Answer: C**

**Question No : 20**

Which role is not part of ServiceNow GRC?

- A. Risk User
- B. Risk Developer
- C. Risk Manager
- D. Risk Reader

**Answer: B**

Reference: [https://community.servicenow.com/community?](https://community.servicenow.com/community?id=community_blog&sys_id=7d07e198db4b0cdc5ed4a851ca961994)

[id=community\\_blog&sys\\_id=7d07e198db4b0cdc5ed4a851ca961994](https://community.servicenow.com/community?id=community_blog&sys_id=7d07e198db4b0cdc5ed4a851ca961994)

**Question No : 21**

Which of the following are Policy Lifecycle states included in the ServiceNow baseline?  
(Choose two.)

- A. Expired
- B. Review
- C. Acknowledged
- D. Published
- E. Verified

**Answer: A,C**

**Question No : 22**

Which of the following are ServiceNow classic risk score types? (Choose three.)

- A. Applied
- B. Calculated
- C. Inherent

- D. Generated
- E. Residual

**Answer: A,D,E**

**Question No : 23**

Which GRC application would you use to manage internal or external consultancy processes that aim to prove

the effectiveness of controls?

- A. Audit Management
- B. Risk Management
- C. Vendor Risk Management
- D. Policy and Compliance Management

**Answer: D**

Reference: [https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grc-policyand-](https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grc-policyand-compliance/reference/r_PolicyComplianceMgmt.html)

[compliance/reference/r\\_PolicyComplianceMgmt.html](https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grc-policyand-compliance/reference/r_PolicyComplianceMgmt.html)

**Question No : 24**

Which of the following statements correctly describe the risk management lifecycle process?

- A. Access, Identify and Plan, Control, Review
- B. Control, Review, Assess, Identify and Plan
- C. Identify and Plan, Assess, Control, Review
- D. Identify and Plan, Review, Assess, Control

**Answer: A**

**Question No : 25**

Entity Types are applied to which types of records? (Choose three.)