

# Practice Exam Questions

servicenow



## Certified Implementation Specialist - Security Incident Response



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## Total Question: 60 QAs

Question No: 1

What makes a playbook appear for a Security Incident if using Flow Designer?

- A. Actions defined to create tasks
- B. Trigger set to conditions that match the security incident
- C. Runbook property set to true
- D. Service Criticality set to High

Answer: B

Question No: 2

What is the purpose of Calculator Groups as opposed to Calculators?

- A. To provide metadata about the calculators
- B. To allow the agent to select which calculator they want to execute
- C. To set the condition for all calculators to run
- D. To ensure one at maximum will run per group

Answer: C

Question No: 3

The following term is used to describe any observable occurrence: \_\_\_\_\_.

- A. Incident
- B. Log
- C. Ticket
- D. Alert
- E. Event

Answer: E

Question No: 4

The severity field of the security incident is influenced by what?

- A. The cost of the response to the security breach
- B. The impact, urgency and priority of the incident
- C. The time taken to resolve the security incident
- D. The business value of the affected asset

Answer: D

Question No: 5

The Risk Score is calculated by combining all the weights using \_\_\_\_\_.

- A. an arithmetic mean
- B. addition
- C. the Risk Score script include
- D. a geometric mean

Answer: A

Question No: 6

What are two of the audiences identified that will need reports and insight into Security Incident Response reports? (Choose two.)

- A. Analysts
- B. Vulnerability Managers
- C. Chief Information Security Officer (CISO)
- D. Problem Managers

Answer: A,B

Question No: 7

What three steps enable you to include a new playbook in the Selected Playbook choice list? (Choose three.)

- A. Add the TLP: GREEN tag to the playbooks that you want to include in the Selected Playbook choice list
- B. Navigate to the sys\_hub\_flow.list table
- C. Search for the new playbook you have created using Flow Designer
- D. Add the sir\_playbook tag to the playbooks that you want to include in the Selected Playbook choice list
- E. Navigate to the sys\_playbook\_flow.list table

Answer: B,C,D

Question No: 8

Which improvement opportunity can be found baseline which can contribute towards process maturity and strengthen costumer's overall security posture?

- A. Post-Incident Review
- B. Fast Eradication
- C. Incident Containment
- D. Incident Analysis

Answer: D

Question No: 9

What is the fastest way for security incident administrators to remove unwanted widgets from the Security Incident Catalog?

- A. Clicking the X on the top right corner
- B. Talking to the system administrator
- C. Can't be removed
- D. Through the Catalog Definition record

Answer: D

Question No: 10

Select the one capability that retrieves a list of running processes on a CI from a host or endpoint.

- A. Get Network Statistics
- B. Isolate Host
- C. Get Running Processes
- D. Publish Watchlist
- E. Block Action
- F. Sightings Search

Answer: C

Question No: 11

Which Table would be commonly used for Security Incident Response?

- A. sysapproval\_approver
- B. sec\_ops\_incident
- C. cmdb\_rel\_ci
- D. sn\_si\_incident

Answer: D

Question No: 12

There are several methods in which security incidents can be raised, which broadly fit into one of these categories: \_\_\_\_\_. (Choose two.)

- A. Integrations
- B. Manually created
- C. Automatically created
- D. Email parsing

Answer: B,C

Question No: 13

What is the first step when creating a security Playbook?

- A. Set the Response Task's state
- B. Create a Flow
- C. Create a Runbook
- D. Create a Knowledge Article

Answer: B

Question No: 14

To configure Security Incident Escalations, you need the following role(s): \_\_\_\_\_.

- A. sn\_si.admin
- B. sn\_si.admin or sn\_si.manager
- C. sn\_si.admin or sn\_si.ciso
- D. sn\_si.manager or sn\_si.analyst

Answer: A

Question No: 15

Which of the following are potential benefits for utilizing Security Incident assignment automation? (Choose two.)

- A. Decreased Time to Containment
- B. Increased Mean Time to Remediation
- C. Decreased Time to Ingestion
- D. Increased resolution process consistency

Answer: B,D

Question No: 16

What is the key to a successful implementation?

- A. Sell customer the most expensive package
- B. Implementing everything that we offer
- C. Understanding the customer's goals and objectives
- D. Building custom integrations

Answer: C

Question No: 17

A flow consists of one or more actions and a what?

- A. Change formatter
- B. Catalog Designer
- C. NIST Ready State
- D. Trigger

Answer: D

Question No: 18

Flow Triggers can be based on what? (Choose three.)

- A. Record changes
- B. Schedules
- C. Subflows
- D. Record inserts
- E. Record views

Answer: A,B,C

Question No: 19

Which one of the following users is automatically added to the Request Assessments list?

- A. Any user that adds a worknote to the ticket
- B. The analyst assigned to the ticket
- C. Any user who has Response Tasks on the incident
- D. The Affected User on the incident

Answer: C

Question No: 20

For Customers who don't use 3rd-party systems, what ways can security incidents be created? (Choose three.)

- A. Security Service Catalog
- B. Security Incident Form
- C. Inbound Email Parsing Rules
- D. Leveraging an Integration
- E. Alert Management

Answer: A,B,C

Question No: 21

What does a flow require?