

Practice Exam Questions



Hewlett Packard
Enterprise



HP3-C11

HP Scanjet N9120



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Exam HP3-C11

HP Scanjet N9120

Version: 6.0

[Total Questions: 28]

Question No : 1

Which steps should you take if the scanner does not work after you install the HP Smart Document Scan Software? (Select two.)

- A. Check the cables and power.
- B. Replace the ImprinterCartridge.
- C. Install and run the HP Scanjet N9120 Recovery CDSoftware.
- D. Uninstall and reinstall the HP Smart Document ScanSoftware.
- E. Install and run the HP Scanjet N9120 Service Tool.

Answer: A,D

Reference:<http://static.highspeedbackbone.net/pdf/c01499360.pdf>

Question No : 2

What types of organization are potential customers for the HP Scanjet N9120?

- A. ones that scan slides and negatives
- B. ones that digitize large format images
- C. ones that digitize files and forms

Answer: C

Reference:<http://h10010.www1.hp.com/wwpc/us/en/sm/WF05a/15179-15179-64195-15202-3445110-3697393.html>

Question No : 3

Which HP Scanjet N9120 parts can be replaced by the user? (Select three.)

- A. ADF pickup roller and separation pad
- B. Scanner Control Panel

- C. ADF Optics Module
- D. ADF base reflector
- E. the Imprinter cartridge
- F. System power supply

Answer: A,E,F

Question No : 4

Which tools do you need to repair the HP Scanjet N9120? (Select three)

- A. ADF hinge wedges
- B. tweezers
- C. Philips screwdriver
- D. broad tip flat blade screwdriver
- E. Allen wrench set
- F. needle-nose pliers

Answer: B,C,D

Question No : 5

When the firmware needs updating, from where can the latest update be retrieved?

- A. www.hp.com/support
- B. a USB DOK
- C. Scanner Tools Utility Software
- D. HP Scanning Software CD

Answer: A

Question No : 6

Which HP Scanjet N9120 NVRAM data should be downloaded prior to the first Customer site visit?

- A. Replacement Unit NVRAM data
- B. ADF Controller PCA Count Data
- C. Defective Unit NVRAM data
- D. ADF Height Alignment calibration values

Answer: D

Question No : 7

Which drivers are installed during a drivers-only installation? (Select two.)

- A. EMC ISIS/TWAIN
- B. SilverFast Ai 6.6r2
- C. WIA
- D. Scan Tango 2.5
- E. Linux drivers

Answer: A,C

Reference:<http://h10010.www1.hp.com/wwpc/uk/en/sm/WF06b/15179-15179-64195-3445110-3445110-3697393-3697396.html>

Question No : 8

What can you use to create scanning profiles for the N9120?

- A. the quick start buttons on the control panel
- B. HP Smart Document Scan Software
- C. the HP Scanner Tool Utility
- D. the HP Scanjet N9120 Service Tool

Answer: B

Reference:<http://static.highspeedbackbone.net/pdf/c01499360.pdf>(page 13)

Question No : 9

What does the Imprinter enable you to do on the back of a document being scanned?
(Select two.)

- A. Mark a tracking symbol on the back of the document.
- B. Print text on the back of the document.
- C. Mark an index number on the back of the document.
- D. Print an image on the back of the document.
- E. Print a company logo on eachpage.

Answer: B,C

Reference:<http://static.hightspeedbackbone.net/pdf/c01499360.pdf>(page 17)

Question No : 10

What are some of the troubleshooting tasks you can perform using the HP Service Tool?
(Select three)

- A. Determine the exact number of ADF Input Tray Elevator Arm cycles.
- B. Download the most current version of theFirmware.
- C. Show the ADF paper path sensors in motion.
- D. Test the flatbed's carriage motion sensor.
- E. Modify HP Smart Document Scan Software Profiles.
- F. Turn on and off all motors and sensors.

Answer: B,D,E

Question No : 11

Which circuit board assemblies is part of the N9120's ADF assembly? (Select two.)