Practice Exam Questions





Microsoft Dynamics 365
Supply Chain Management
Functional Consultant



Microsoft

Exam MB-330

Microsoft Dynamics 365 Supply Chain Management

Version: 20.1

[Total Questions: 336]

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Topic 1, Wide World Importers

This is a case study, Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

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Background

Wide World importers is a distribution company whose primary customers are small boutique shape which sell globally-sourced products including unique or hand-crafted items such as performs and ceramicware. Through the Wide World Importers sales cycles, the commissions-based sales team identifies opportunities and negotiates with shops by using a quoting process. The products may or may not already exist in the company's current product list.

The company has the following divisions and areas of responsibility:

Division	Responsibilities	
Sales	Source customers, generate quotes	
Inventory	Create products and associated setups, manage costing	
Compliance	Define testing, set up regulatory requirements	
Customer service	Create and manage orders	

Current environment

Wide World Importers use Dynamics 365 Finance and Dynamics 365 Supply Chain Management There is a single legal entity.

The primary distribution center for the company is located Las Vegas. Nevada, USA There is an additional warehouse in California which receives imported goods from container ships. When goods are received in California, the goods are transferred to Nevada for distribution. No orders are shipped directly from California.

Sales

The company has two teams of sal« representatives East and West. Each team has one representative for each of the following categories of goods; perfumes, ceramicware ano ail other goods. Sales representatives are paid commissions based on sales Commissions must be paid based on the home office location for customers. For example, commission for a customer that is headquartered in the Western United States is paid to the West

group of sales representatives.

Sales representatives are responsible for driving new business. Company executives must be able to see metrics define the companies that the sales representatives are targeting, where there is potential to do business, and where quotes are being generated. Customer records must not be created until a sale is confirmed.

The sales team quoted a new perfume for a customer named Customer1. The customer has shipping locations in the following regions. United States, Austria. and Japan. Sales must only be made to the US and Japan due to product ingredients. Automated checks must be put into place so that users do not have to remember to select the correct item.

Testing

The company periodically performs testing on ceramicware as it is received to determine whether the products contain lead The company labels and markets ceramicware as Lead Free or Not for food use Perfumes may contain restricted ingredients that cannot be sold to customers in the European Union. The company performs testing on perfumes and has processes to ensure that perfumes containing restricted ingredients are not sold to customers in Europe.

Ten percent of all ceramiavare items received must be tested for lead. The process for managing testing must be automated. There must be tolerances setup that define the acceptable amount of lead levels in a product.

Inventory management

The inventory team must control costing of items by using FIFO principles. The finance team must be able to see updated FIFO adjustments throughout the month but win only settle FIFO for month-end reporting

Inventory close must lie run at the end of each month. A report must be provided to the finance team that includes the physical quantities and inventory value for items, with totals at the bottom. The warehouse team needs a similar report but does not want the inventory value included. During inventory close, some items cannot be fully costed because the issue cannot be settled against the receipt. The finance team must know which items were excluded.

Other inventory requirements

- Inventory must be reserved against physical inventory.
- Items must be grouped so that the inventory costing can posted to the ledger by using the following groups: perfumes, ceramicware. other goods. All goods are FIFO. Financial reports must be grouped by these three categories, even the transactions from all categories posts to the same ledger accounts.
- Wide World Importers plans to import a specific type of pottery from a local company in Mexico that handmakes the goods. The pottery must be available in orange of red colors. The cost is the same regardless of the color selection.
- A new line of perfumes is being introduced. The procurement team must be able to identify which perfumes are men s or women's fragrances, and must be able to further categorize perfumes as Perfume. Eau de Perfume, Eau de Toilette. Eau de Cologne, or Eau Fraiche.
- You must set up a structure of products for classifying each item for purchase, sales and reporting analysis

Issue

Customer service representatives report that some inventory shows as ordered reserved

when the ordered reserved parameter is turned off.

An item that is typically carried is out of stock. A stock. A customer named Customer2 wants to place a special rush order for the item. This will result in a significantly increased cost from the supplier. The finance team does not want to have this special order affected the FIFO tiers.

Question No : 1 - (Topic 1)

You need to configure the system to support the pottery line.

What should you do first?

- **A.** Set up a new product with product configuration.
- **B.** Create a new product with tracking dimensions.
- **C.** Create a new product master with pre-defined product variants.
- **D.** Create a new product with storage dimensions.

Answer: C

Reference:

https://docs.microsoft.com/en-us/dynamics365/supply-chain/pim/tasks/create-predefined-product-variants

Question No : 2 - (Topic 1)

You need to address the inventory costing requirements.

What are two possible ways to achieve the goal? Each answer represents a complete solution.

- A. Use FIFO with marking.
- **B.** Create purchase orders from sales orders.
- **C.** Set up commodity pricing.
- **D.** Create a costing version.
- **E.** Set up a costing sheet.

Answer: C,E

Question No: 3 - (Topic 1)

You need to address the inventory cost requirements.

What are two possible ways to achieve the goal? Each answer represents a complete solution.

NOTE Each correct selection is worth one point

- A. Set up a costing sheet
- **B.** Set up commodity pricing.
- **C.** Use FIFO with marking.
- **D.** Create a costing version.
- **E.** Create purchase orders from sales orders.

Answer: C,D

Question No : 4 - (Topic 1)

You need to configure the system to support the inventory costing requirement.

Which two actions should you perform? Each answer represents a complete solution.

NOTE: Each correct selection is worth one point.

- A. one default item group for all items
- **B.** one item group each for perfume, ceramicware, and other goods
- C. one FIFO item model group and one Standard item model group
- **D.** one FIFO item group
- E. one financial dimension for each item group

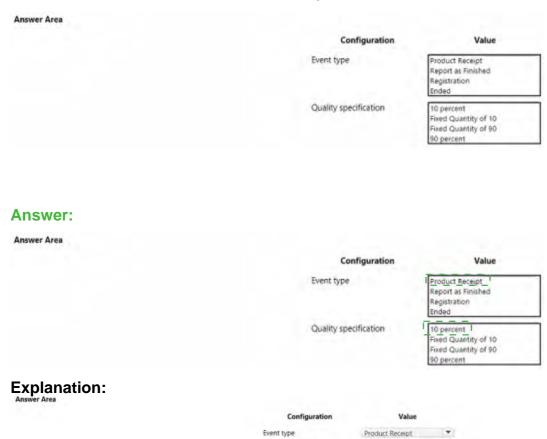
Answer: B,C

Question No: 5 HOTSPOT - (Topic 1)

You need to configure the system to meet the item testing requirements.

How should you configure the system? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.



Quality specification

10 percent

Question No: 6 HOTSPOT - (Topic 1)

You need to configure the inventory reports.

Which configuration settings should you use? To answer, select the appropriate options in the answer area.

Resource Group

Inventory

Resource Group

Requirement

Configure the system to support the reports for the inventory control and warehouse teams.

Enable totals for the inventory close report.

Report ID Resource ID Detail Level Inventory Disable Summarize, Print Totals Enable Summarize and Print Totals Inventory

Report option

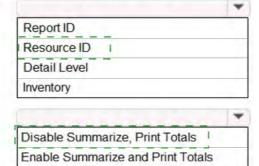
Answer:

Requirement

Configure the system to support the reports for the inventory control and warehouse teams.

Enable totals for the inventory close report.

Report option



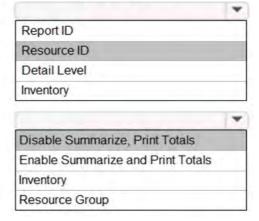
Explanation:

Requirement

Configure the system to support the reports for the inventory control and warehouse teams.

Enable totals for the inventory close report.

Report option



You need to configure the system to support the pottery product line. What should you do first?

- **A.** Create a new product with storage dimensions.
- **B.** Create a new product master with predefined product variants.
- **C.** Create a new product with lucking dimensions.
- **D.** Set up a new product with product configuration.

Answer: B

Question No:8 - (Topic 1)

You need to identify the cause for the inventory issue reported by customer service representatives.

What is the root cause?

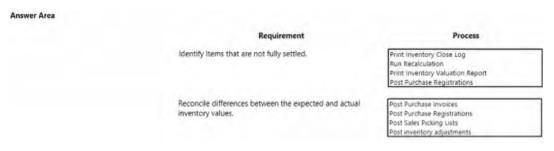
- **A.** Run inventory close process.
- **B.** Ordered reserved box should be checked, this will disable quantities.
- C. Turn on automatic reservation.
- **D.** Ordered reserved quantity is due to marking.
- E. Turn off automatic reservation.

Answer: D

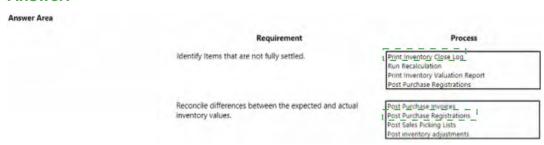
Question No: 9 HOTSPOT - (Topic 1)

You need to configure settlement reports for the finance team.

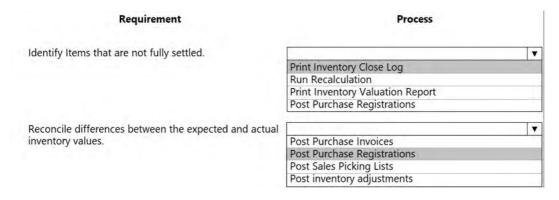
Which processes should you use? To answer, select the appropriate options in the answer area.



Answer:



Explanation:



Question No: 10 DRAG DROP - (Topic 1)

You need to configure the system to meet the metric requirement for sales representatives.

How should you configure the system? To answer, drag the appropriate entities to the correct requirements. Each entity may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.



Answer:



Create a record for a company that confirms an order.

Create a record for companies identified by sales representatives. Lead

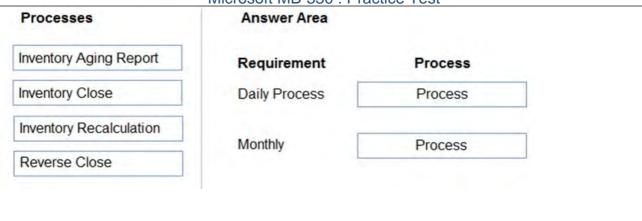
Customer

Question No: 11 DRAG DROP - (Topic 1)

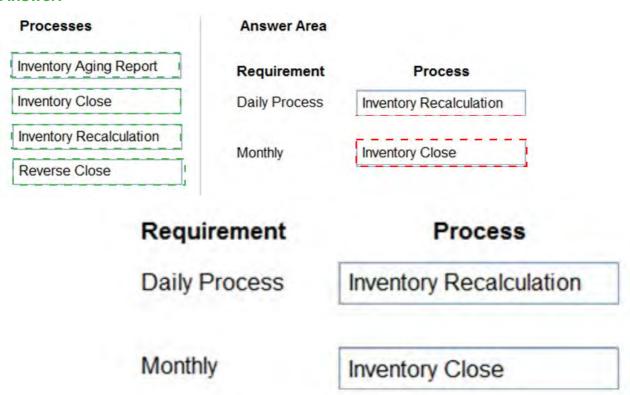
You need to configure the system to meet the inventory team cost control requirement.

Which processes should you run? To answer, drag the appropriate processes to the correct requirements. Each process may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

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Answer:

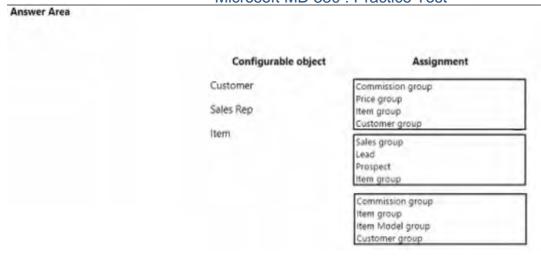


Explanation:

Question No : 12 HOTSPOT - (Topic 1)

You need to configure the system to support regional sales requirements.

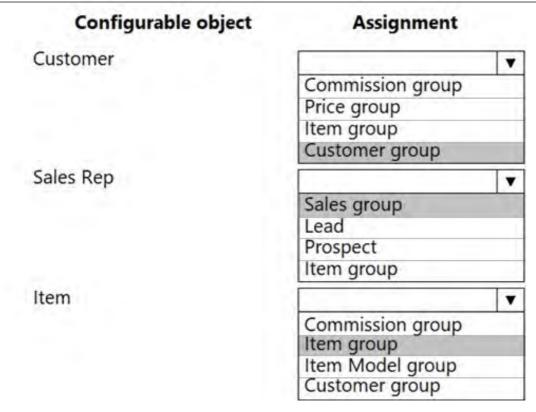
Which group assignments should you use? To answer, select the appropriate options in the answer area.



Answer:



Explanation:



Question No: 13 - (Topic 1)

You need to configure the structure for the new line of perfumes.

What should you do first?

- **A.** Create a procurement category hierarchy.
- **B.** Create a new product with racking dimensions.
- **C.** Create a new product with storage dimensions.
- **D.** Create product configurations.
- **E.** Set up a new product master and implement serial tracking.

Answer: E

Topic 2, Organics Company Case Study

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Background

Best for You Organics Company started as a home-based business. The founders began making handmade soaps and bath products in their kitchen As sales increased, the business established a production facility and distribution center that supplies three retail stores.

Soaps and bath products are manufactured in the production facility and are stocked in the warehouse for distribution to the retail stores. Employees at retail stores use mobile point of sale (MPOS) tablet devices to sell the products to customers.

The company structure is a single legal entity with two sites as shown In the diagram below:



Current environment

Best for You Organics plans to introduce a new product line of face creams. Each product in the new line uses the same base ingredients but includes a different extract (for example, lime, avocado, kiwi). The marketing department is preparing to introduce the new product line. Minimal inventory will be held in the warehouse.

The company uses a cloud-based deployment of Dynamics 365 Supply Chain Management to manage finances for all company operations and locations. The company

does not use Bill of Materials (BOM) versioning.

The production and warehouse facility is set up with the following organizational hierarchy:

	J 0 0
User	Role
OpsManager	Operations manager
Employee1	Inventory control
StoreManager	Store manager
Employee2	Receiving clerk:
Employee3	Shipping clerk
Employee4	Warehouse worker
Employee5	Production worker
Employee6	Store order clerk

External customers include:

- Customer A: a walk-in store customer (business-to-consumer)
- Customers: a customer with an existing account (business-to-business)

External vendors include:

- VendorA a trucking company
- VendorB: a raw materials supplier

General

The new product line must be set up in the system and readily available for sale when the company introduces the product line to the public at an upcoming trade show.

Production

You must configure the system to produce the new products:

- Ensure that the warehouse stocks the minimum quantities of raw materials to produce the products,
- Use a single version per item.
- Implement FIFO inventory valuation methods.
- Track raw and finished goods using different General ledger accounts.
- Use a primary location to determine where to stock product in the warehouse.
- Configure alternate locations in the warehouse to hold overstock products and refill the primary location as-needed.

Shipments

You identify the following requirements related to shipping:

- Ship product to retail stores weekly.
- Stores require a packing slip to check in merchandise. Drivers require transport documentation and charge per mile to the stores.
- Shipments to Store1 must be scheduled for Monday. Wednesday, or Friday, Store1 will sometimes pick up their own deliveries when an order is small because they have their own van Shipments to Store2 and Store3 must be scheduled for Tuesday or Thursday.
- You must transmit Advance Shipping Notifications (ASNs) to the stores prior to deliveries.
- Set up the system configuration to allow for store transfers.
- Set up the system so that products may be shipped to the retail stores as bulk orders.
- Set up the transport providers to deliver products from the warehouse to the retails stores.

Reporting

Once the new products are available in stores, review 30 days of historical sales data from

day-to-day transactions will determine the reorder quantities. Set up reporting to allow the product line to be costed and tracked independent of other items.

Pricing and inventory

You identify the following requirements related to pricing and inventory:

- Determine the Quantity of the new products that can be produced and ready for sale within the first 90 days. Ensure that specialty packaging is on hand for retail sales. The packaging must be shipped directly to the stores from the vendor.
- Stores must not inventory the packaging materials. Stores must maintain a 50-day supply of specialty packaging materials. Stores must reorder packaging materials as needed.
- Retail store customers must pay full retail price, Resellers must receive a 10 percent discount off the list price.

Question No: 14 - (Topic 2)

You need to configure inventory levels for the retail stores.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Enter a manual forecast for the initial stock levels at the retail stores.
- **B.** After the first month of face mask sales, look at the warehouse sales orders for the past 30 days to

generate a demand forecast.

C. After the first month of face mask sales, review store sales for the past 30 days to generate a demand

forecast.

D. After the first month of face mask sales, create a forecast for the warehouse and a second forecast for the

retail stores.

E. After the first month of face mask sales, create a manual forecast for the warehouse and automatically

generate a demand forecast for the stores.

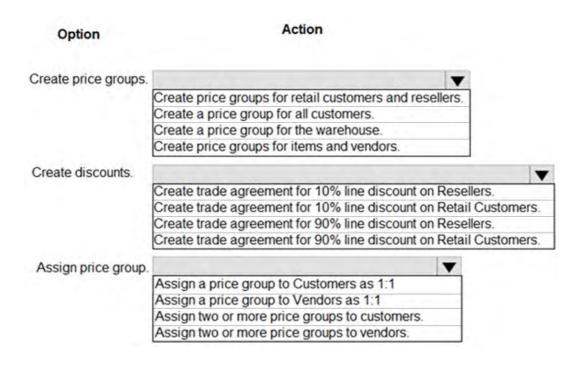
Answer: A,C

Question No: 15 HOTSPOT - (Topic 2)

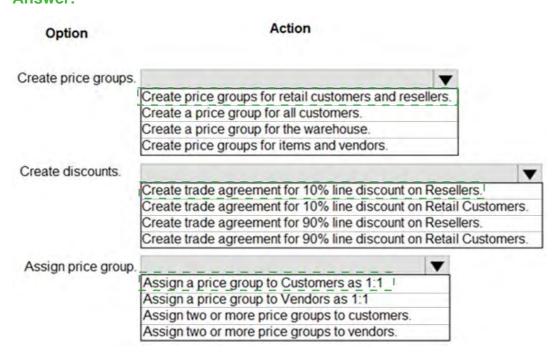
You need to configure item pricing and discounts.

How should you complete the setup? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

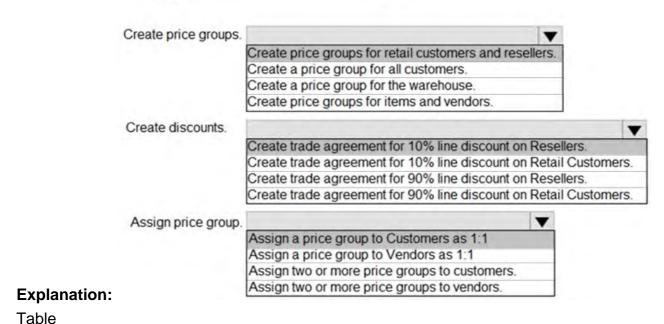


Answer:



Option

Action



Description automatically generated with medium confidence

Question No: 16 - (Topic 2)

Employee 1 needs to set up the new items for the product line

Which two actions should Employee1 perform? Each correct answer presents part of the solution.

NOTE Each correct selection is worth one point.

- **A.** Create new finished goods and release to the legal entity
- **B.** Create new raw materials and release to the legal entity.
- **C.** Create new finished goods with predefined variants and release to the legal entity.
- **D.** Create new finished goods and release to the legal entity. Raw material products are not required for these items.
- **E.** Create new raw materials with variants and release to the legal entity.

Answer: B,C

Question No: 17 - (Topic 2)

You need to set up financial components for the new items.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- **A.** Assign items to a FIFO item model group.
- **B.** Assign the raw materials to a standard cost item model group. Assign finished goods to a FIFO item model group.
- **C.** Create item model groups for raw materials and finished goods by using different ledger accounts. Assign

items to these groups.

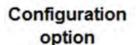
- **D.** Assign raw materials to a standard cost item group. Assign finished goods to a FIFO item group.
- **E.** Create item groups for raw materials and finished goods by using different ledger accounts. Assign items to these groups.

Answer: A,E

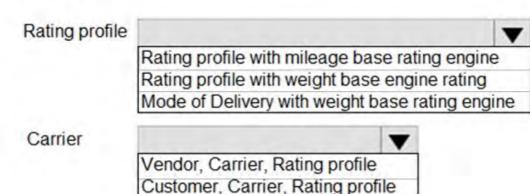
Question No: 18 HOTSPOT - (Topic 2)

You need to configure transport providers for delivering products to the retail stores from Vendor1.

How should you complete the configuration? To answer, select the appropriate options in the answer area.

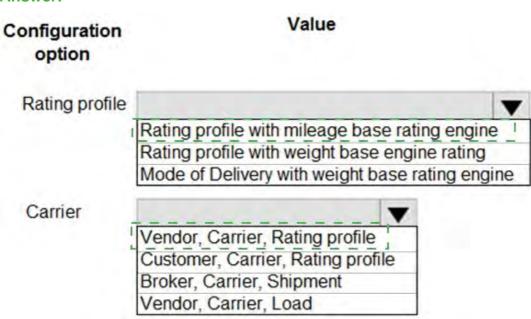


Value

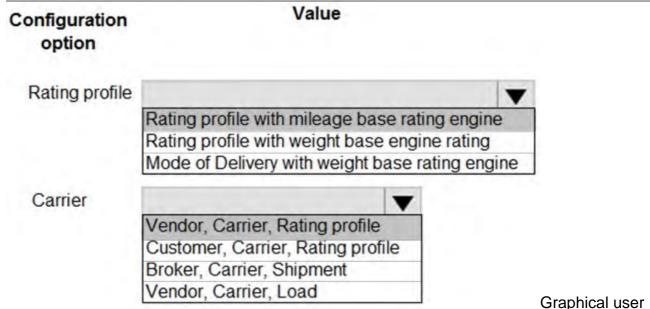


Broker, Carrier, Shipment Vendor, Carrier, Load

Answer:



Explanation:



interface, text, application, chat or text message

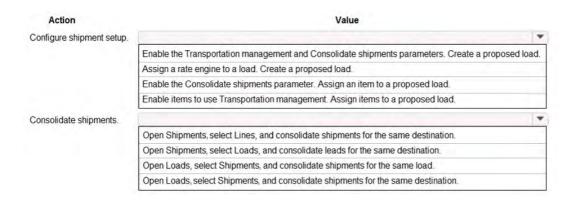
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Question No: 19 HOTSPOT - (Topic 2)

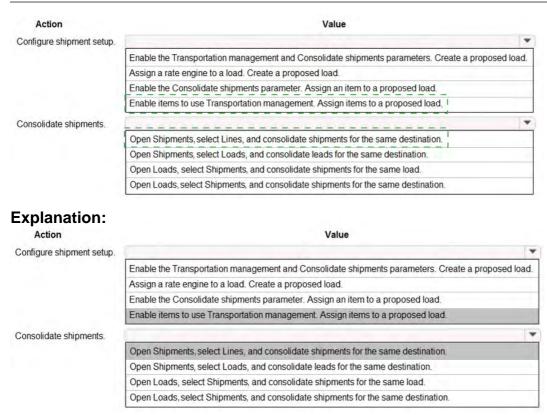
You need to consolidate orders and prepare to rate shop shipments.

How should you complete the setup? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.



Answer:



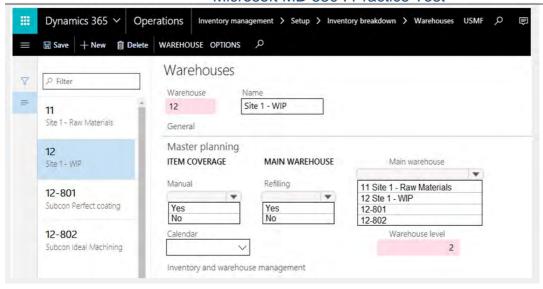
Question No: 20 HOTSPOT - (Topic 2)

STION NO: 2 HOTSPOT

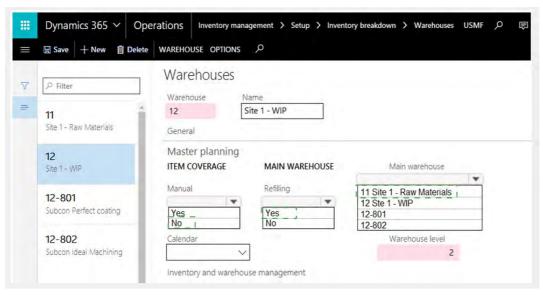
You need to configure automatic warehouse inventory replenishment for items.

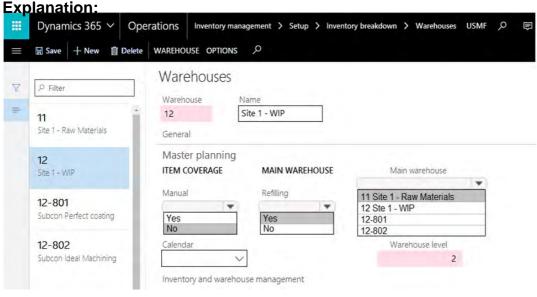
How should you complete the setup? To answer, select the appropriate options in the answer area.

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Answer:





Question No : 21 - (Topic 2)

Employee1 must set up the new BOM.

Which three actions should Employee! perform' Each correct answer presents part of the solution.

NOTE Each correct selection is worth one point.

- A. Activate the BOM.
- **B.** Create a new BOM for Store1, Store2, and Store3.
- C. Create a new BOM for Site1 only.
- **D.** Add the raw materials to the BOM and approve it.
- **E.** Add the raw mandate to the BOM and approve the BOM version.

Answer: A,C,E

Reference:

https://docs.microsoft.com/en-us/dynamics365/supply-chain/production-control/bill-of-material-bom

Question No: 22 - (Topic 2)

You need to complete the shipments.

What should you do?

- **A.** Create work for printing shipping documents and send an ASN.
- **B.** Confirm the load, generate picking lists, and send an ASN.
- **C.** Confirm the load and generate packing dips and bills of lading.
- **D.** Confirm shipments and generate picking lists and bills of lading.

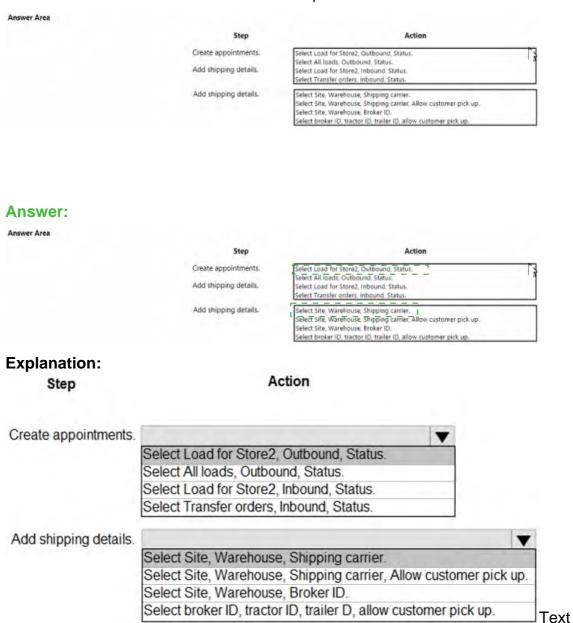
Answer: B

Question No: 23 HOTSPOT - (Topic 2)

Employee3 needs to schedule deliveries.

How should Employee3 plan for a carrier to deliver goods to Store2? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.



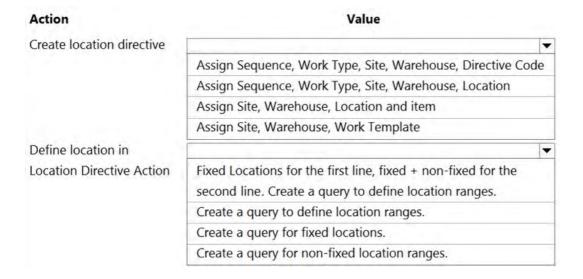
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Question No: 24 HOTSPOT - (Topic 2)

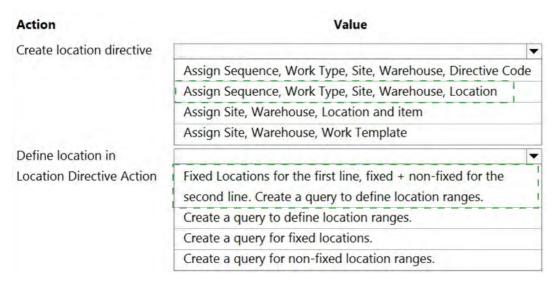
You need to create new location directives.

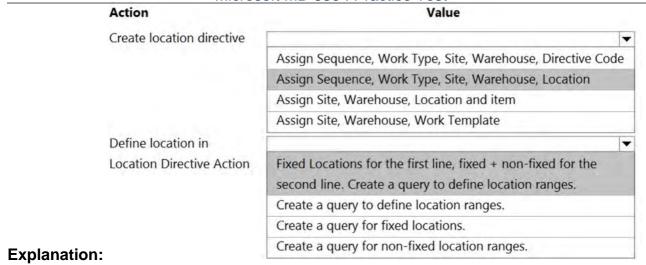
Which values should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.



Answer:





Question No: 25 - (Topic 2)

You need to set up reordering for new items.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Create one coverage group for raw materials and one for finished goods.
- **B.** Set the item coverage manual flag on the warehouse to Yes.
- **C.** Create separate coverage groups for raw materials, finished goods, and retail packaging.
- **D.** Set the item coverage manual flag on the warehouse to No.
- **E.** Create one coverage group for retail packaging items and another for items in the warehouse

Answer: C,D

Reference:

https://docs.microsoft.com/en-us/dynamics365/supply-chain/master-planning/coverage-settings

Question No: 26 - (Topic 2)

You need to complete the shipments.

- A. Confirm the load and generate packing slips and bills of lading.
- **B.** Create waves to generate work for shipping loads and send an ASN.
- **C.** Confirm shipments and generate pick/put work.
- **D.** Create work for printing shipping documents and send an ASN.

Answer: B

Reference:

https://docs.microsoft.com/en-us/dynamics365/supply-chain/warehousing/wave-processing

Topic 3, Adventure Works Cycles

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Background

Adventure Works Cycles builds stock and custom mountain bikes and is headquartered in San Diego. It has the following assembly and warehouse locations: