

Microsoft MB2-716 Exam

Volume: 93 Questions

Question: 1

You create a custom field and set the requirement level to Business Required. For which scenarios is the requirement level enforced?

- A. A user creates a record through the web interface but the required field is not on the current form.
- B. A user creates a record by using one of the mobile clients.
- C. A developer creates a record by using custom code.
- D. A user creates a record by using the data import functionality.

Answer: B

Question: 2

You need to install the Microsoft Dynamics 365 App for Outlook on your device. What should you do?

- A. In Settings, open Apps for Dynamics 365.
- B. Add your user name to the Microsoft Dynamics 365 App for Outlook eligible user list.
- C. Enable the option to automatically add the app to Outlook.
- D. Download and install the app from Microsoft AppSource.

Answer: C

Question: 3

You create a business rule for the Case entity and set the scope to Case. Which action will cause the business rule to run?

- A. The form loads.
- B. An asynchronous workflow updates the record.
- C. An asynchronous workflow creates a record.

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D. The record is saved.

Answer: A

Question: 4

You administer a Microsoft Dynamics 365 environment for a company.

You need to prevent one specific employee from synchronizing data by using Microsoft Dynamics 365 for Outlook without preventing the employee from using Microsoft Dynamics 365 for Outlook.

What should you do?

A. Set the Web Mail Merge settings to None Selected for the individual's security role.

B. Set the Sync to Outlook settings to None Selected for the individual's security role.

C. Set the Dynamics 365 Address Book settings to None Selected for the individual's security role.

D. Set the Use Dynamics 365 App for Outlook to None Selected for the individual's security role.

Answer: A

Question: 5

You need to create a process that prompts users with questions and captures their answers. Which process type should you use?

A. business rule

B. dialog

C. custom action

D. background workflow

Answer: B

Question: 6

You plan to entity mapping to replicate data from a text field between two related entities. For which scenario can you replicate data?

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- A. The target field is already mapped to a different source field.
- B. The length of the source field is smaller than the destination field
- C. The two entities are in a N:N relationship.
- D. The new record is created and then related to the parent record

Answer: B

Question: 7

You have a Microsoft Dynamics 365 environment. You plan to configure folder-level tracking. Which two statements are true? Each correct answer presents a complete solution.

- A. Folder-level tracking is available for mailboxes that implement delegate access.
- B. Each user can create a maximum of 25 folders in their inbox.
- C. Folder level-tracking works with the Microsoft Dynamics 365 email router.
- D. You cannot change the regarding object unless you remove the email from tracked folders.

Answer: B,C

Question: 8

You are implementing a new business process.

The system must send a notification to the manager 24 hours after an opportunity is created based on the date of the next best action.

Which type of workflow should you implement?

- A. synchronous workflow
- B. asynchronous workflow
- C. Microsoft Dynamics 365 dialogs
- D. business process flow (BPF)

Answer: C

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Question: 9

Which two of the following are valid security role permissions? Each correct answer presents a complete solution.

- A. Deactivate
- B. Share
- C. Edit
- D. Append

Answer: C,D

Question: 10

Which form type is used by the Microsoft Dynamics 365 for tablets app?

- A. Mobile
- B. Main
- C. Mobile - Express
- D. Turbo

Answer: A

Question: 11

You are implementing a Lead to Quote business process. The process will update the Lead, Account Contact, and Quote entities. You need to create a business process flow (BPF) that spans the entities. What should you do?

- A. For each stage, specify the step.
- B. Add a workflow.
- C. Use a composition.
- D. Add a stage and specify the properties for each entity.

Answer: D

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Question: 12

Which two features are only available for real-time workflows? Each correct

- A. Start before a record is created.
- B. Wait six hours before executing the next step.
- C. Start before a record is assigned.
- D. Run as the user who made changes to the record.

Answer: C,D

Question: 13

You create a business rule for the Account entity.

The business rule must run when you import account records.

Which two conditions must be true? Each correct answer presents a complete solution.

- A. The scope was set to Account.
- B. The scope was set to Entity.
- C. A business rule snapshot was successful.
- D. A business rule is active.

Answer: A,D

Question: 14

Which of the following chart types can be configured as an organization-owned chart but not as a user owned chart?

- A. bar and line
- B. tag or doughnut
- C. line and multi-series
- D. area and funnel

Answer: D

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Question: 15

You implement Microsoft Dynamics 365 for customers.

A customer reports that their sales support staff is taking too much time updating the probability on opportunities.

You must display an Editable Grid control when users view the Opportunity entity from the web.

You must display a read-only grid when users view opportunities on a tablet device.

What should you do?

- A. On the Opportunity entity, clear the Enable for mobile setting.
- B. On the Outlook and Mobile Settings page for the Opportunity entity, configure the Organization data download filter.
- C. On the Opportunity entity, select the Tablet option for the Microsoft Dynamics 365 Readonly Grid setting.
- D. On the Opportunity entity, select the Read-only in mobile setting

Answer: C

Question: 16

Which three actions can you add to a workflow? Each correct answer presents part of the solution.

- A. Create Record
- B. Share Record
- C. Update Record
- D. Assign Record
- E. Delete Record

Answer: A,C,D

Question: 17

You add a lookup for contacts to the case form.

You need to display the most recent primary phone number for a contact on the case form while minimizing administrative effort.

What should you do?

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- A. Use a workflow to copy the phone number to a new field on the case when the contact changes.
- B. Use a quick view form to display the phone number.
- C. Use a web resource to query and display the phone number.
- D. Use field mapping during record creation to copy the phone number to a new field on the case.

Answer: B

Question: 18

You added a custom field to the Account entity. The field type is single line of text. You set a 500 character limit.

You need to add the field as a column on the Active Accounts view.

What is the maximum width in pixels (px) that you can specify for this column?

- A. 200px
- B. 500px
- C. 300px
- D. 1,000px

Answer: C

Question: 19

You create a workflow and set the scope to User (default). User A owns the workflow. User B is making bulk changes on records that will trigger the workflow. Which records will this workflow affect?

- A. records owned by users in the same business unit as User B
- B. records owned by User A
- C. records owned by User B
- D. records owned by either User A or User B

Answer: B

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Question: 20

You have a business process named Know Your Customer. Employees use this business process to capture key information about customers.

You must implement a business process flow (BPF) in Microsoft Dynamics 365 that represents this business process. You specify the name for the BPF as well as the stage names, entities, and stage category that the BPF will use.

You need to complete the BPF implementation.

Which three additional components can you configure? Each correct answer presents part of the solution.

- A. Step Required
- B. Check Conditions
- C. Wait Conditions
- D. Step Display Names
- E. Data Fields

Answer: A,D,E

Question: 21

What is the character limit for a Single Line of Text field?

- A. 1,000
- B. 2,000
- C. 4,000
- D. 10,000

Answer: C

Question: 22

You create a workflow that automatically sends an email when a condition is met. The staff reports that emails are not been sent as expected. You need to correct the issue. What should you do?

- A. Export the workflow.

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- B. Set the workflow to required.
- C. Publish the workflow.
- D. Activate the workflow.

Answer: D

Question: 23

You create an organization-owned custom entity.

You need to ensure that users can see the custom entity while minimizing the permissions that you grant users.

What should you do?

- A. Ask a system administrator to share the records with the users who need access.
- B. Grant access to all users and then remove the entity from the sitemap and advanced find. Provide users who need access a direct link to a view of the entity.
- C. Grant the appropriate security roles user-level access to the custom entity.
- D. Grant the appropriate security roles organization-level access to the custom entity.

Answer: C

Question: 24

You have a Microsoft Dynamics 365 environment. You create and deploy a custom entity.

Which property can you turn off after enabling the property?

- A. Connections
- B. Feedback
- C. Change Tracking
- D. Activities

Answer: C

Question: 25

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You need to create a hyperlink field to capture the URL for a contact's LinkedIn profile. Which data type should you use for the field?

- A. single line of text
- B. web
- C. URL
- D. text area

Answer: A

Question: 26

You are a Microsoft Dynamics 365 administrator for a real estate company.

The sales team wants to use mobile devices to update opportunities and gain insights about customers while they are out of the office.

You need to instruct the sales team on how to install mobile apps for Microsoft Dynamics 365. To which two locations should you direct the sales team members? Each correct answer presents a complete solution.

- A. the Settings (Personal Options) page in Microsoft Dynamics 365
- B. the Apple iTunes App Store, Google Play App Store, or Windows Store
- C. a specific Microsoft SharePoint site
- D. a Microsoft OneDrive for Business folder

Answer: A,B

Question: 27

Which statement regarding alternate keys is true?

- A. You can define only one alternate key per entity.
- B. Alternate keys are enforced when creating records through the user interface, and during data imports.
- C. You can use date and time fields as part of an alternate key.