Pegasystems PEGACPBA73V1 Exam

Volume: 50 Questions

Question No:1
You have created a new report that contains a list of employees, hire dates, and managers. You have been asked to display each manager in a row. Beneath each manager row, you must list the employees of the manager and their hire dates.
How do you support this request?

A. Summarize the manager column.

B. Sort the manager column.

C. Group the manager column.

D. Filter the manager column.

Answer: C

Question No:2
Which two aspects of application delivery are improved by using Direct Capture of Objectives? (Choose Two)

A. Coding

B. Testing

C. Accuracy

D. Speed

Answer: C,D

Question No:3
While running through a case life cycle, a business stakeholder notices a problem in a summary view. The view should be read-only but half of the form can be edited.
How can the business stakeholder communicate this problem to the development team using Agile Workbench?

A. Create a comment

B. Create a bug

C. Create a note

D. Create a story

Answer: B

Question No:4
Select the characteristic used to identify candidate rules to be delegated to business users.

A. Changing business conditions require that the rule be managed without IT intervention.

B. Ownership of changes to delegated rules changes from work group to work group.

C. Frequent changes are needed to continuously redefine the user experience.

D. Changes to business conditions require that the rule be managed with IT intervention.

Answer: A

Question No:5
When applying for a credit limit increase, customers with standard credit cards must provide information in an Employment Information process. Requests from customers with Platinum credit cards automatically skip this process.
What task do you perform to implement this requirement?

A. In the Employment Information process add a custom condition to test the card type.

B. In the Employment Information process add an Approve/Reject step to test the card type.

C. In the Employment Information process add a card type true/false field to a user view.

D. In the Employment Information process validate card type for continued processing.

Answer: A

Question No:6
Consider the following scenario:
An employee submits a request to purchase equipment. The request is sent to the manager for

review. If approved, the request is forwarded to the Fulfillment department.
How do you name the step where the request is sent to the manager?

A. Approve Employee Request

B. Request Approval

C. Review Request

D. Manager Approves Request

Answer: C

Question No:7
An applicant submits a loan request. The system validates information on the loan application and calculates the credit score of the applicant based on credit reports and the account history with the bank.
* If the credit score is unacceptable, the customer is notified of the result and the loan application is closed.
* If the credit is acceptable, the loan application is forwarded to a loan officer for review.
* If the loan officer approves the loan request, the loan application is sent to the underwriting department for processing.
* If the loan officer rejects the loan request, the customer is notified of the result and the loan application is closed.
Select the case life cycle design that most closely follows the guidelines for identifying and naming stages for the use case.

A	Primary	Loan Submitted	Check Credit	Review Loan	Fund Loan
	Alternate	Reject Request			

B	Primary	New	Review	Rejected	Underwriting

C	Primary	Loan Requested	Loan Reviewed	Loan Rejected	Loan Funded

D	Primary	New	Credit Check	Review	Underwriting
	Alternate	Rejected			

A. Option A

B. Option B

C. Option C

D. Option D

Answer: D

Question No:8
A home loan application requires approvals from the Legal team manager and the Finance team manager. The Legal team manager must approve before the Finance team manager.
How do you configure this requirement?

A. Create an approval step with cascading approval.

B. Apply business logic to route a single assignment in the correct order.

C. Route an assignment to a work queue where both roles have access.

D. Create an approval process for each manager in parallel.

Answer: A

Question No:9
Consider this requirement for a business transaction:
An employee submits a request to purchase equipment. The request is sent to the manager for review and approval.
* If approved, the request is forwarded to the Fulfillment department.
* If the manager rejects the request, it is sent back to the employee for reconciliation or cancellation.
* The Fulfillment department will process the request if the requested items are in stock.
Select the case life cycle design that most closely follows the guidelines for identifying and naming stages.
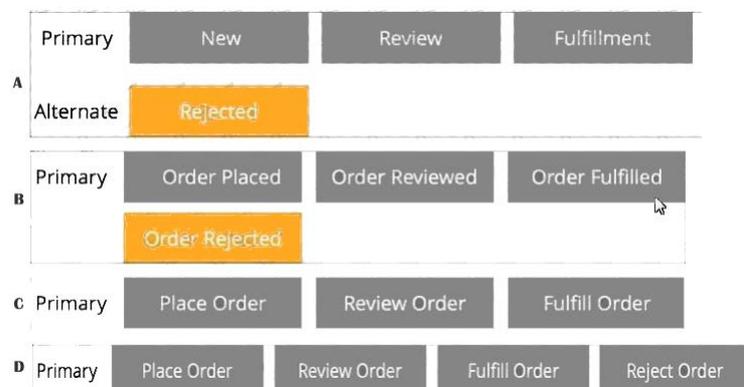
A. Option A

B. Option B

C. Option C

D. Option D

Answer: A

Question No:10
In a job application case for a call center position, all customer service agents must speak English, but positions for Spanish, French, and German speakers are also available. During the interview process illustrated below, the Conduct Interview assignment task must be routed to an interviewer who speaks the same language as the applicant.
What is the best way to design routing so the correct interviewer is assigned the task?

A. Route the job application to a specific user using the Use business logic option.

B. Route the job application to an operator within a skilled group using the Specific user option.

C. Route the job application to a specific queue using the Use business logic option.

D. Route the job application to an appropriately skilled operator using the Specific user option.

Answer: D

Question No:11
In a case which tracks requests for auto loans, a requirement states: Customers should be able to modify contact information at any time during the processing of the case.
Contact information changes must not alter or interrupt the primary flow of the case.
Which option meets the needs of this requirement?

A. Add an assignment to the case life cycle.

B. Add an alternate stage to the case life cycle.

C. Add a stage with a start condition to the case workflow.