

## ServiceNow CIS Exam

### Volume: 214 Questions

Question: 1

What best describes the System Dictionary?

- A. Describes the data dictionary of the tables with their respective columns and data types.
- B. Defines every field's data type, character limit, default value, dependency, and other attributes of a table.
- C. Defines every column data type for all the fields in a table.
- D. Describes the columns, data types, labels and attributes of a table.

Answer: B

Question: 2

Which of the following can be used to access a record producer variable value?

- A. `current.field_name`
- B. `producer.variable_name`
- C. `g_form.getVariable(variable_name)`
- D. `g_form.getVariable(producer.variable_name)`

Answer: B

Question: 3

How records of a given table can be secured?

- A. Using UI Policies
- B. Via roles
- C. Using ACL
- D. None

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Answer: C

Question: 4

How the Edit button from a related list can be restricted?

- A. Remove the related list from the form
- B. Right click related list and choose List Control then select Omit Edit button
- C. Using an ACL
- D. Adding a role to the related list

Answer: B

Question: 5

What is the sys\_id?

- A. It's a unique 32-character GUID
- B. It's a unique numeric value to distinguish every record in the system
- C. It's an alphanumeric value unique in all the records of the system
- D. It's an auto generated unique number

Answer: A

Question: 6

What architecture are Web Services based on?

- A. WSDL
- B. XML
- C. SOA
- D. HTTP

Answer: C

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Question: 7

What role enables elevated privilege access?

- A. admin
- B. super\_admin
- C. security\_admin
- D. itil

Answer: C

Question: 8

What can be typed in the filter text box to open Statistics?

- A. statistics.do
- B. sys\_stats.do
- C. sys\_statistics.do
- D. stats.do

Answer: D

Question: 9

What are the foundation technologies used by ServiceNow platform?

- A. WebSphere and Informix
- B. Tomcat and MySQL
- C. Web Logic and Oracle
- D. Tomcat and Oracle

Answer: B

Question: 10

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Where is gs.log logged to?

- A. System Transactions
- B. JavaScript Console
- C. System Logs
- D. Script log statements

Answer: C

Question: 11

What could help to improve performance when using Import Sets?

- A. Skip business rules
- B. Load small sets of data
- C. Avoid using transform scripts
- D. None

Answer: A

Question: 12

What is required in order to capture a workflow change in an update set?

- A. Checkout the workflow
- B. Publish the workflow
- C. Checkout and Publish the workflow
- D. Workflow cannot be moved via update set

Answer: C

Question: 13

Where is GlideAjax typically used?

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- A. Business Rules
- B. Client Scripts
- C. UI Policy
- D. UI Macro

Answer: B

Question: 14

How an inbound email action can be stopped?

- A. event.state = "stop\_processing"
- B. event.stop = true
- C. event.process = "stop"
- D. event.state = "abort"

Answer: A

Question: 15

What type of scripts does not have an order?

- A. Business rules
- B. UI Scripts
- C. Client Scripts
- D. Script Includes

Answer: C

Question: 16

What are the phases of StartNow?

- A. Prepare, Plan, Discover, Deploy, Operate, Transform