slack

Slack Certified Admin

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Exam Slack-Certified-Admin

Slack Certified Admin Exam

Version: 3.0

[Total Questions: 60]

Question No : 1

Lydia, an Org Admin on Enterprise Grid, wants to appoint members from her company's corporate events team to invite external guests to Slack. However, these corporate events team members are regular Slack members, not Workspace Admins.

Where should Lydia go to allow these individuals to start inviting guests on Slack?

A. Workspace Transfer Ownership page
B. Organization Policies
C. Workspace Invitations page
D. Workspace Settings

Answer: D
Reference: https://slack.com/intl/en-pk/help/articles/201330256-Invite-new-members-to-your-workspace

Question No : 2

A company has recently implemented Slack, and many teams have started to use it instead of email. Admins want to help members be more productive in Slack without overwhelming them with too much training.

Which of the below would be the most effective way to increase members' productivity in Slack?

A. Show employees how they can request new apps to be installed in Slack.
B. Train everyone on how to create Slack integrations.
C. Allow employees to install social apps, like Giphy, that will help attract new Slack members.
D. Connect tools they are already using, like Google Calendar or Box, to Slack.

Answer: A

Question No : 3

Cristina is evaluating a Slack app's security and notices that it has the following scopes

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present:

channels:write and chat:write:user.

Based on those scopes, which TWO actions can the app perform in Slack? (Choose two.)

A. Modify public channels
B. Upload files
C. Send messages as a member
D. Access group direct messages

Answer: A,C

Question No : 4

Jorge is starting an Employee Resource Group for volunteers at his company to collaborate from across different business units. This group requires a workspace that is visible to all members of his organization, so that they can volunteer to join and follow the group's progress. However, the group's leaders want the rights to approve any members before they join.

Which access level should Jorge set for this workspace?

A. Open
B. Invite Only
C. By Request
D. Hidden

Answer: B
Reference: https://slack.com/intl/en-pk/help/articles/201330256-Invite-new-members-to-your-workspace

Question No : 5

How many integrations can be installed on a workspace on the Standard plan?

A. 25 integrations
B. 10 integrations
C. Unlimited

D. 5 integrations

Answer: C
Reference: https://slack.com/intl/en-pk/pricing

Question No : 6

The Sales team at Large Inc is having trouble figuring out the role Slack should play in their work day. The Sales team travels often and prioritizes time with customers. They don't have a lot of time to attend training.

Which two of the four strategies would help increase adoption on the Sales team? (Choose two.)

A. Install the Salesforce app in the Sales workspace immediately, as this is the number one integration for Sales teams using Slack.
B. Send out a weekly email campaign for two months to use Slack with the warning that Slack access will be denied to anyone that joins Slack after the two-month email campaign is finished.
C. Run a campaign promoting the Slack mobile app, so the Sales team understands the value of mobility and persistent communications.
D. Survey the Sales team to understand what currently makes their job difficult and determine which apps/ integrations and workflows to prioritize.

Answer: C,D

Question No : 7

Chandler, who works for Truck Inc, is in charge of developing a new certification program for Truck Inc's drivers. Chandler will be working with a small team of 4 employees, and details of the program must be kept private from the drivers. They are currently using a group direct message to plan the certification program, but some people on the team will be going on vacation soon, and new members will be replacing them.

What should Chandler do next?

A. Create a public channel for co-ordination, but continue using group DMs, and DMs for

content that needs to stay private.
B. Continue using the group DM, and invite the new members to it.
C. Start a new group DM with only the new members of the team.
D. Convert the group DM to a private channel, and then invite the new members.

Answer: B

Question No : 8

Brian, an HR manager, discovers an inappropriate custom emoji, and submits a request to Shonda, the Workspace Admin, to delete it.

How should Shonda address this request?

A. Navigate to the "Customize Slack" page and disable the addition of custom emoji, which will also remove existing custom emoji.
B. Direct Brian to the "Customize Slack" page, where he can delete or replace the inappropriate emoji.
C. Navigate to the "Customize Slack" page, where Shonda can remove the custom emoji.
D. Inform Brian that you cannot delete an existing emoji, but can replace it with a more appropriate emoji.

Answer: A

Question No : 9

Tracy works on a marketing team and needs to collaborate with a marketing vendor for a new project being planned in various channels.

To ensure the project is not delayed, Tracy must approve the new member invitations. Which statement is true about roles in this scenario?

A. Tracy should use the Admin role for the workspace invite and to approve new members, and she should use the Single-Channel Guest role for the marketing vendor.
B. Tracy should use the Admin role for the workspace invite and to approve new members, and she should use the Multi-Channel Guest role for the marketing vendor.
C. Tracy should use the Member role for the workspace invite and to approve new members, and she should use the Multi-Channel Guest role for the marketing vendor.
D. Tracy should use the Member role for the workspace invite and to approve new members, and she should use the Single-Channel Guest role for the marketing vendor.

Answer: A

Reference: https://slack.com/intl/en-pk/help/articles/202518103-Multi-Channel-and-Single-Channel-Guests

Question No : 10

Large Corp is shutting down its Marketing team based in Europe. Deprovisioning is supported through their IdP.

When Large Corp removes users from their IdP, what will happen to their Slack accounts?

A. Their accounts will be deactivated, but they won't be signed out of their devices. A session reset is also required.
B. Their Slack accounts will be deleted permanently, and all messages and files will be deleted, as well, for compliance reasons.
C. Their accounts will be deactivated, they will be signed out on all of their devices, and their accounts will be removed from channels. However, only their messages and files in direct messages will be deleted.
D. Their accounts will be deactivated, they will be signed out on all of their devices, and their accounts will be removed from channels. However, their messages and files won't be deleted.

Answer: C

Reference: https://slack.com/intl/en-pk/help/articles/204475027-Deactivate-a-members-account

Question No : 11

A 5,000-employee company with multiple international offices is planning to launch Slack to its entire organization. Their goal is to increase collaboration and build a stronger company culture. The CIO is hesitant to allow members to upload custom emoji to Slack, but she doesn't want to burden her Workspace Admin team with requests for custom emoji uploads.

Which solution addresses the CIO's concerns?

A. Allow all members access to upload custom emoji, but communicate and document the appropriate emoji use and uploads.
B. Prior to launch, pre-load a set of custom emoji voted on by a council of leaders, and do not allow anyone to request customer emoji uploads.
C. Do not allow any custom emoji creation to minimize the risk of members uploading inappropriate imagery.
D. Restrict custom emoji uploads to Workspace Owners and Admins, and do not allow anyone to request
custom emoji uploads.

Answer: D

Question No : 12

Large Inc has a number of apps pre-approved in the App Directory for their teams to use, but their admins want to nominate a group of "App Approval Ambassadors" in addition to their Workspace Owners. These "Ambassadors" will be responsible for reviewing and approving or denying apps in a #plz-app-request channel.

How can the Org Admin ensure that these "Ambassadors" are able to most efficiently approve or deny apps?

A. Have the "Ambassadors" conduct app review in the channel, using emoji to alert the Admins to whitelist the app.
B. Promote the "Ambassadors" to Workspace Owners in Slack.
C. Promote the "Ambassadors" to Workspace Admins in Slack.
D. Add the "Ambassadors" as "selected members or groups" to manage Approved Apps.

Answer: A

Question No : 13

Kathleen is a Workspace Owner who leads the marketing department at a mid-sized company in Pune, India.

She keeps receiving new campaigns at her desk to review and approve, but she has never heard of these initiatives. Many of her colleagues are equally confused. She has a few key public channels where she has explained to her team that marketing conversations should take place, so she wonders where her team is

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communicating. Upon investigation, she discovers that users are creating their own unique channels for each marketing campaign. Subsequently, important employees have been excluded, duplicate projects exist, and information is fragmented.

To enhance transparency and collaboration, Kathleen emphasizes that users should discuss projects together in the agreed-upon channels, as they often involve the same people.

Which settings and permissions should Kathleen change to reinforce this message?

A. Change the channel management permission for creating private and public channels to Workspace Admins/Owners only.
B. Change the setting for join and leave messages, so they do not show in channels when employees come and go.
C. Change the invitations permission to require Workspace Admins/Owners approval.
D. Change the channel management permission for managing posting permissions in all channels to Everyone.

Answer: A

Question No : 14

A few months ago, a team of developers at Blue Inc identified a new issue during testing and created a public channel called #bug-cricket to communicate about the issue. After some casual conversation back and forth in the channel, the team discovered that a problem with the old architecture caused this bug.

They may need to reference the history in the future.

Of note, there has not been any new activity in #bug-cricket for months, and the bug case has been closed. What should the team do with #bug-cricket?

A. Convert the channel to private, and then archive it; members of the channel will retain access to the files.
B. Archive the public channel; anyone can still browse the conversation history in Slack, and messages will appear in search results.
C. Delete the channel; messages from a deleted channel are still available via search.
D. Remove all members from the channel, and then archive it; this way, members can find messages via search but will not be able to browse the channel history itself.

Answer: B

Question No : 15

Andrew is the Primary Org Owner for this company's Enterprise Grid org, which consists of three workspaces. Frank, a new member of the IT department, will be responsible for inviting guests and managing one of the three workspaces' settings.

Which role should Andrew give Frank in Slack?

A. Member
B. Workspace Admin
C. Multi-channel Guest
D. Primary Org Owner

Answer: B
Reference: https://slack.com/intl/en-pk/help/articles/360018112273-Roles-in-Slack

Question No : 16

Anna, a Workspace Owner, has decided to restrict channel creation in her workspace to Workspace Admins only. This will allow her and the other Workspace Admins to enforce channel naming conventions.

What are two best practices Workspace Admins should follow in this scenario? (Choose two.)

A. Keep up to date on all channel naming conventions to accurately process requests.
B. Prepare for a decrease in workload since channel requests will need to be processed less frequently.
C. Create a process for channel requests.
D. Appoint other members of their workspace to help with the workload.

Answer: A,C

Question No : 17